



Australasian College of
Health Service Management

**Australasian College of
Health Service Management**

78TH ANNUAL REPORT

2023–2024

Vision, Mission and Values

Vision

Better leadership. Healthier communities.

Mission

Recognise, develop and support effective health leadership and management to deliver quality services and improve health and wellbeing.

Values

- Leadership
- Innovation
- Collaboration
- Learning
- Respect
- Community

The 2023–2024 Annual Report of the Australasian College of Health Service Management.

ACN 008 390 734 ABN 4100 839 0734

REGISTERED OFFICE

Level 1, Unit 11, 41–43 Higginbotham Road,
Gladesville NSW 2111
PO BOX 959, Ryde NSW 1680

ANNUAL GENERAL MEETING

This report was presented at the Annual General Meeting of the Australasian College of Health Service Management held on Tuesday 22 October 2024.

National Library of Australia
Cataloguing in Publication Data Issn
1320–3843

Contents

| | |
|--------------------------------|----|
| Our Vision, Mission and Values | 2 |
| Governance | 4 |
| President and CEO's Report | 5 |
| Board Directors and Invitees | 8 |
| Membership Statistics | 10 |
| Fellowship Graduates of 2023 | 12 |
| Awards and Prizes 2023 | 14 |
| Branches in Review and HMIP | 16 |
| Treasurer's Report | 38 |
| Financial Report | 40 |

Governance

College Board

| | |
|---|---|
| Dr Neale Fong, FCHSM, CHE | President, Branch Councillor Director |
| Ms Elizabeth Koff AM FCHSM (Hon) | Vice President, Additional Director |
| Mr Michael Palassis, AFCHSM | Treasurer, Additional Director |
| Ms Angela Magarry, FCHSM, CHE | Branch Councillor Director |
| Dr Karen Patterson, FCHSM, CHE | Branch Councillor Director |
| Prof Leonard Notaras, AO, FCHSM, CHE | Branch Councillor Director |
| Dr Richard Olley, FCHSM, CHE | Branch Councillor Director |
| Ms Alice Evans, FCHSM, CHE | Branch Councillor Director (from May 2024) |
| Assoc Prof Christine Dennis, LMFCHEM, CHE | Branch Councillor Director |
| Mr Adam Stormont, FCHSM, CHE | Branch Councillor Director |
| Ms Cathy Cooney, FCHSM, CHE | President, ACHSM Aotearoa |
| Ms Jan Adams, FCHSM, CHE | President, ACHSM Aotearoa (from 11/06/2024) |
| Ms Kate Plowman, MCHSM | Additional Director |
| Prof Andrew Way, AM, FCHSM, CHE | Additional Director |
| Mr Cam Ansell, AFCHSM | Additional Director |

Invitee

| | |
|------------------------|------------------|
| Dr S H Liu, FCHSM, CHE | President HKCHSE |
|------------------------|------------------|

Branch Presidents

| | |
|---|---|
| Mr Tony Gill, AFCHSM, CHM | Australian Capital Territory |
| Mr Chris Horn, FCHSM, CHE | New South Wales |
| Prof Leonard Notaras, AO, FCHSM, CHE | Northern Territory |
| Dr Mark Avery, FCHSM, CHE | Queensland |
| Assoc Prof Christine Dennis, LMFCHEM, CHE | South Australia (to May 2024) |
| Ms Jo Glover, FCHSM, CHE | South Australia |
| Mr Adam Stormont, FCHSM, CHE | Victoria/Tasmania |
| Dr Neale Fong, FCHSM, CHE | Western Australia |
| Ms Cathy Cooney, FCHSM, CHE | President, ACHSM Aotearoa |
| Ms Jan Adams, FCHSM, CHE | President, ACHSM Aotearoa (from 11/06/2024) |

Attendance at Board Meetings

Board Meetings were held via Zoom conferencing and two face to face.

Our Team

Head Office

| | |
|-------------------|---|
| Catherine Chaffey | Chief Executive Officer |
| Alison McCann | Executive Assistant to CEO/ Programs Support Manager |
| Richa Apte | Membership Administrative Officer |
| Erica Jones | College Events Manager |
| Nelly Mazaji | Administration Officer |
| Robin Dosoruth | Marketing & Communications Manager |
| Peta Forwood | Education & Certification Manager |
| Dionne Barton | Finance Manager |
| Leticia Whelan | HMIP Relationships Manager |
| Yaping Liu | Librarian |

Australian Capital Territory/New South Wales

| | |
|----------------|-------------------|
| Alison Fellows | Executive Officer |
|----------------|-------------------|

Queensland

| | |
|------------------------------|-------------------|
| Tracey Silvester, FCHSM, CHE | Executive Officer |
|------------------------------|-------------------|

South Australia

| | |
|-------------|-------------------|
| Lisa Hester | Executive Officer |
|-------------|-------------------|

Victoria/Tasmania

| | |
|-------------------------|------------------------|
| Julie Owen, AFCHSM, CHM | Executive Officer |
| Sharnee Trehan | Administrative Officer |

Western Australia

| | |
|-----------------|-------------------|
| Ashleigh Copson | Executive Officer |
|-----------------|-------------------|

International

| | |
|--------------------|-------------------|
| MA Yuen Ting Julie | Secretary, HKCHSE |
|--------------------|-------------------|

President and CEO's Report



Dr Neale Fong
FCHSM, CHE
PRESIDENT

On behalf of the Board of ACHSM, I would like to express our thanks to all members you for your support of the College in the past year. We are aware that for many of our members 2024 has brought some leadership challenges as budgets tighten and workforce pressures continue, and we take this opportunity to thank you for your efforts wherever you are in the wider health, aged, community and social care sector. We are confident that your continued effort, expertise and enthusiasm have never been more important than during these more difficult times. What you do matters to the wider health sector, your colleagues and our patients. We also hope you continue to consider your own wellbeing as you move forward into the coming year.



Catherine Chaffey
CHIEF EXECUTIVE OFFICER

During the past year our focus has been on broadening our learning offerings and building the capabilities to further expand our range of quality professional development for the future. With the implementation of an online learning platform, we aim to continue to focus on supporting your career journey through lifelong learning in the coming years.

Above all we aim to provide membership value through our multitude of career support programs. I hope you personally have had the time to enjoy and grow from some of our programs, as well as attend face-to-face events with your college colleagues. The opportunities to network and connect are a foundation of what we do as a college and drive the knowledge that we are not alone in our challenges and successes. Our annual Congress that follows the Annual General Meeting this year exemplifies the opportunity to share stories and laughter with colleagues, former colleagues and new friends.

We have not been idle in other important developments for the College as we continue to embed the Certification credential into all our processes. We have had many of our newly joined Associate Fellows take up the opportunity to undertake the rigorous Certification Program to attain the Certified Health Manager credential.

This year we introduced digital badges for all levels of membership, for Certified Health Managers and Executives and in recognition of completion of substantial College learning programs. We hope you display your digital badges on your LinkedIn profiles and elsewhere to further signal your commitment to the profession and your own growth within the profession of health leadership. I cannot encourage you enough to utilise these digital badges in your communications with your peers as the on-going trust and respect of health leaders relies on broad community and sector recognition of the unique skills, knowledge and competence of the profession of health management.

The Fellowship Program has continued to grow and in 2023 we welcomed 58 new Fellows by examination: 28 from Australia, 4 from New Zealand, 11 from Hong Kong, 6 new RACMA Equivalency and 9 Alternate Pathway.

Similarly high numbers are expected to be welcomed to Fellowship this year.

My thanks to all the examiners, study coordinators and especially to our Fellowship team who give so generously of their time Chief Examiner Richard Olley, Assistant Chief Examiner (Readings) Sheree Lloyd and John Rasa International and Alternate Pathways.

President and CEO's Report (continued)

CEO commentary

Thank you to the team of committed and hardworking College who continue to raise the quality of service to members. The diligence, and camaraderie of the College team has made a positive impact for all our College members.

The ACHSM Master Health Service Management Competency Framework has served the College well as the central underpinning for all our programs including HMIP, mentoring, accreditation, education, Fellowship and more.

The Universities and SHAPE are important partners in our academic, research and learning development offerings. This year we have accredited more university programs and refreshed accreditation for many other universities. We commend all future health leaders to choose an ACHSM accredited university program – which are highly valued in our membership assessments. With the introduction of free student membership for those studying at ACHSM accredited universities this membership group has grown significantly and we hope to support their careers for many years to come.

I sincerely thank Mark Avery our Chief Editor who has successfully delivered the Asia Pacific Journal of Health Management during the past year. I also take a moment to remember David Briggs who passed away this year

– a stalwart of the College and a champion of the Journal as Chief Editor for many years – what an amazing achievement.

The participation of our members in the free College webcasts continues to evidence the value they provide for their professional growth. We also welcomed close to 500 health leaders to our Asia Pacific Health Leadership Congress in Canberra in October 2023 which was a very rich time of networking, learning and fellowship.

In March this year we held our inaugural one day Conference in Auckland and were delighted that 250 health leaders attended which featured speakers of the highest calibre from across Aotearoa and Australia. We thank the Te Whatu Ora Branch for their extraordinary support resulting in more than 50 new College members from Aotearoa.

Our Facilitated Learning Groups focusing on Clinician to Leader and Project Management continue to be successful and we certainly aim to bring more variety to members in the coming year. This year we also added a “Leading Digital Health” micro credential to our suite of programs and have commenced delivery of a “Finance for Non-Financial Managers” microcredential on our new online learning platform.

A very special vote of thanks to our sponsors, who enable us to provide such a variety of services to members. We appreciate that support and commend these supporters to all to our members. A particular special mention to HESTA who have sponsored the College consistently over

many years; their support is deeply appreciated.

On behalf of the Board, I would like to thank all ACHSM members for their significant contribution to the College either on College level Committees, Branch Councils or attending events or participating in the many Branch level activities.

The vibrancy and commitment of our Branch Council network is crucial to the growth of the College and as such the strength of the College will be demonstrated in membership, peer support and participation in each Branch.

To my fellow Board members and all Branch Councillors who volunteer significant personal time and effort to ensure the College continues to flourish, thank you.

I especially thank our committee chairs in Michael Palassis (Finance), Graham Hyde (Audit & Risk), Angela Magarry (Awards), Richard Olley and John Rasa (Education Committee, College Programs), Elizabeth Koff (Engagement and Advocacy Committee), Kate Plowman (Governance), and Mark Avery (Journal Editorial Advisory Committee).

This year we farewell and thank Richard Olley for his service to the College Board and as Chief Examiner. Similarly, we thank Cathy Cooney from Aotearoa for her service to the Board. Thank you both for your service and guidance.

Finally, my thanks to all our incredibly hardworking staff, and our CEO, who have worked to ensure the College continued to provide great value to all our members.

ACHSM presenters, speakers and sponsors July 2023 to June 2024

College webcasts

- **Peter O'Halloran**, Chief Digital Officer, Australian Digital Health Agency
- **Kieren Perkins OAM**, Chief Executive Officer, Australian Sports Commission
- **Dr David Russell-Weisz PSM**, former Director-General, Department of Health in Western Australia
- **PANEL:**
Dr Robyn Lawrence, Chief Executive, Department for Health and Wellbeing SA
Prof Marco Briceno, Chief Executive, Northern Territory Department of Health
- **Professor Ian Curran**, Deputy Dean for Health Professions in the College of Health and Medicine, Australian National University
- **Elizabeth Koff AM**, Managing Director, Telstra Health
- **Professor Michael Pervan FCHSM**, Chief Executive Officer, Independent Health and Aged Care Pricing Authority (IHACPA)
- **Professor Brendan Murphy AC**, former Secretary, Department of Health and Aged Care
- **Paul Ingle**, Chief Executive, HG Australia and HG New Zealand

ACHSM Asia Pacific Health Leadership Congress 11–13 October 2023

2023 Congress Major Sponsors:

Silverchain, Hardy Group, HESTA, h-trak, 3M Health Information

Exhibitors:

Australian Council on Healthcare Standards (ACHS), Ventia, ACT Health, Butterfly Systems, University of Tasmania, Bond University, Telstra Health, Healthcare Logic, Personify Care, Griffith University, Wilhelm Integrated Solutions, Mindray Medical Australia, Ccentric, Serco, ASN Media, Australian National University

ACHSM One Day Health Leadership

Conference, Hilton, Auckland, 15 March 2024

- **Margie Apa**, Chief Executive, Health New Zealand - Te Whatu Ora
- **Dr Diana Sarfati**, Director-General of Health and Chief Executive, Ministry of Health New Zealand
- **Riana Manuel**, Chief Executive, Te Aka Whai Ora - Maori Health Authority
- **Dr Lara Hopley**, National Chief Informatics Officer, Health New Zealand - Te Whatu Ora
- **Elizabeth Koff AM**, Managing Director, Telstra Health
- **Dr Inga Hunter**, Programme Director, Health Service Management, Massey University
- **Becky George**, Clinical Informatics Consultant/Health Systems Leader
- **Andrew Slater**, Chief People Officer, Health New Zealand - Te Whatu Ora
- **Paul Ingle**, Chief Executive Officer, HardyGroup Australia & New Zealand
- **Dr Lloyd McCann**, CEO, Tāmaki Health
- **Stuart Francis**, Partner – Consulting, Deloitte
- **Rachel Hillyer**, Specialist Consultant in Health
- **Shelley Campbell**, CEO, Wise Group
- **Dr Paul Wood**, Author, Leader, Inspirational speaker
- **Louise Aitken**, Sustainability, Climate & Nature Lead, Deloitte
- **Dr Neale Fong**, ACHSM College President

2024 Auckland One-day Conference Sponsors:

Health New Zealand – Te Whatu Ora, Ventia, Hardy Group, Personify Care, DAA Group, Deloitte, MAIA Financial

Board Directors 2023–2024



Dr Neale Fong
FCHSM, CHE MBBS DipCS MTS
MBA FAICD FAIM
President
Branch Councillor Director



Ms Elizabeth Koff AM
FCHSM (HON)
Vice President
Additional Director



Mr Michael Palassis
AFCHSM, B COM, LLB, GR DIP
APP FIN, M APP FI, F FIN
Treasurer
Additional Director



Ms Angela Magarry
FCHSM CHE RN CGFNS
BHA(UNSW) MPS(UNSW)
DIPLSHTMS MACN
Branch Councillor Director



Dr Karen Patterson
FCHSM, CHE
Branch Councillor Director



**Prof Leonard Notaras
AO**
FCHSM, CHE
Branch Councillor Director



Dr Richard Olley
FCHSM, CHE JD MHA
BAppSc DipAppSc
Branch Councillor Director
(to May 2024)



Ms Alice Evans
FCHSM, CHE
Branch Councillor Director
(from May 2024)



**Assoc Prof
Christine Dennis**
LMFCHSM CHE BA
NURSING MHSM DBA
Branch Councillor Director



Mr Adam Stormont
FCHSM, CHE GAICD
Branch Councillor Director



Ms Cathy Cooney
FCHSM, CHE
President ACHSM Aotearoa
(to 11/06/2024)



Ms Jan Adams
FCHSM, CHE
President ACHSM Aotearoa
(from 11/06/2024)



Ms Kate Plowman
MCHSM, BA, LLB (HONS)
Additional Director



Prof Andrew Way AM
FCHSM, CHE RN BSc (Hons) MBA
FAICD
Additional Director



Mr Cam Ansell
AFCHSM BBUS FAICD FICAA
RCA LREA
Additional Director

Board Invitee



Dr Liu Shao Haei
FCHSM, CHE
President HKCHSE



Catherine Chaffey
ACHSM
Chief Executive Officer

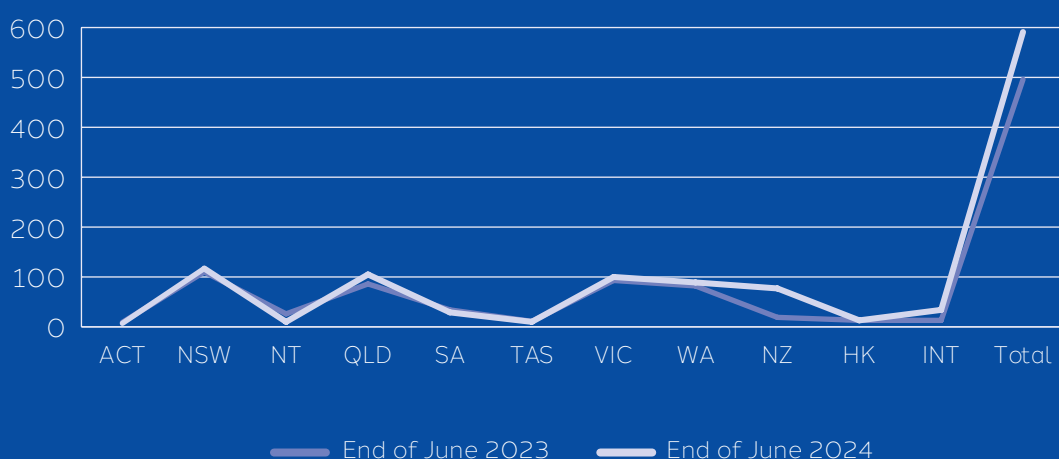
**For all Board
Directors and
Invitees bios
please go to:
[achsm.org.au/
about-us/
board-of-directors](http://achsm.org.au/about-us/board-of-directors)**

Membership Statistics

Membership growth

The 2023 Fellowship exam inducted 32 Fellows into the College from Australia and New Zealand, 11 from Hong Kong, 6 new RACMA Equivalency and 9 Alternative Pathway to Fellowship, a total of 58 new Fellows.

| MEMBER CATEGORY | As of 30 June 2023 | As of 30 June 2024 |
|--------------------------|--------------------|--------------------|
| Student | 42 | 49 |
| Member | 398 | 495 |
| Associate Fellow | 740 | 725 |
| Fellow | 569 | 579 |
| Retiree Associate Fellow | 53 | 59 |
| Retiree Fellow | 36 | 38 |
| Retiree Member | 5 | 4 |
| Accredited Uni Student | 206 | 265 |
| Honorary Fellow | 44 | 47 |
| Life Member | 58 | 61 |
| TOTAL | 2151 | 2322 |



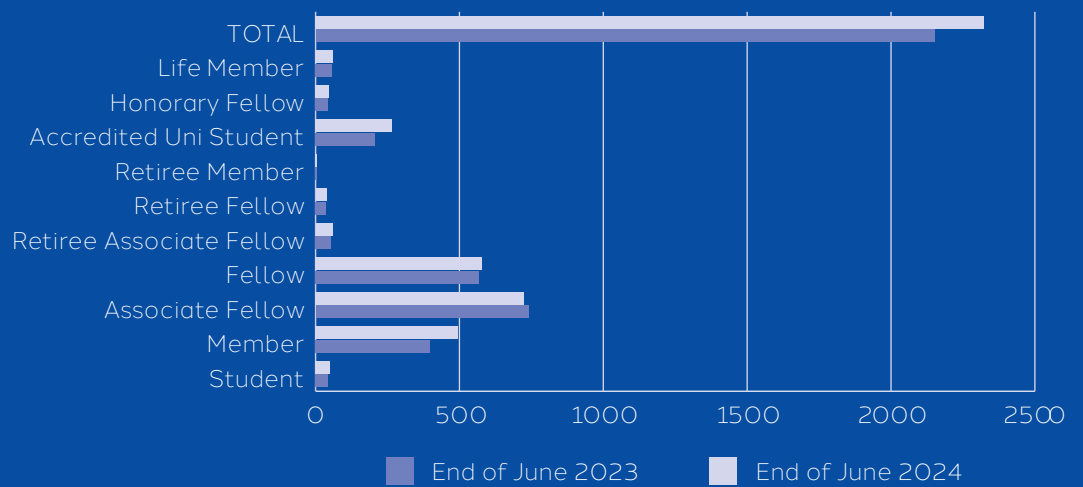
New Members

End June 2023 **496**

End June 2024 **591**

Membership Categories

The Associate Fellow category remains the largest group with the most number of members.



Branch Membership

The branches with the most number of members are Victoria and New South Wales.



Fellowship Graduates of 2023

This is the highest level of membership within the College. It demonstrates an ongoing commitment to excellence in health service management. Fellowship is gained by meeting the requirements set by the Board. The College would like to welcome the following members as new fellows of the College for 2023.

Australia

NSW

Mrs Michelle Azizi
Ms Joanne Bagnulo

NT

Ms Lisa Barnes
Dr Suzanne Brady
Ms Melissa Brown
A/Prof Jeremy Chin
Mrs Renae Daniel
Mrs Genevieve Finey
Ms Michelle Foster
Ms Sara-Ann Harn
Mrs Cheryl MacDonald
Dr Hemanshu Patel
Mrs Maja van Bruggen

QLD

Mrs Linda Fraser
A/Prof Vera Meeusen
Dr Andrew Rixon
Mrs Minalli Vasandani

VIC

Mr Tristan Melchiori
Ms Cassie Moore
Mrs Hannah Teasdale

WA

Dr Barbara Biki
Ms Alicia Michalanney
Dr Melanie Murray
Mr Benjamin Noteboom
Mrs Trisha Power
Dr Matthew Skinner
Ms Catherine (Cate) Thomas
Mr Royce Vermeulen

Aotearoa

(New Zealand)

Mr Jonathan Hagger
Mrs Nivedita Sharma Vij
Mrs Michele Thomas
Dr Jalal-Ud-Din Mohammed



NZ New Fellows – L to R:
Dr Jalal Mohammed, Nivedita Sharma Vij,
Cathy Cooney President, Dr Christine Clark
and Jonathan Hagger



RACMA New Fellows – Dr Sunil Adusumilli,
Dr Sayanta Jana, Dr David Pakchung and
Dr Allan Pelkowitz

Alternate Pathway to 30 June 2024

Within the Australasian College of Health Service Management Fellowship is the peak membership level. It represents the recognition by your peers of your experience, competence and contribution to the profession of health leadership.

Congratulations to:

NSW: A/Prof Michael Nicholl NSW

VIC: Ms Dale Fisher

NZ: Mr Justin Butcher

TAS: Clinical Associate Professor Antonio Xabregas

SA: Ms Heidi Silverston

WA: Mr Jeffrey Williams

VIC/TAS: Mr Adamm John Ferrier

WA: Mrs Elizabeth MacLeod

VIC/TAS: Mr Mark Upton

RACMA Fellows to 30 June 2024

The ACHSM Board agreed (at its meeting on 28 January 2015) that the Royal Australasian College of Medical Administrators (RACMA) was a similar organisation to ACHSM for the purpose of Rule 10.9.2 of the Rules under the Constitution of the College and that therefore Fellows of RACMA may be accepted as a Fellow of ACHSM.

Congratulations to:

WA: Dr Alison Parr

TAS: Dr Alison Turnock

NSW: Dr Sunil Adusumilli

WA: Dr Francis Lee

QLD: Dr Yogesh Dhruvendra Kanoobhai Mistry

QLD: Dr Eugene Wong

Hong Kong College of Health Service Executives | Dual Fellowship

Dr HO Cheuk Man

Mr CHAN Yiu Lam, Sunny

Dr Wan Yue Ting Ophelia

Ms LAM Po (Yvonne)

Miss LI Yan

Mr PUN Kwong Lik

Ms Yu Quinais S

Dr YIP Ka Huen

Ms FUNG Wing Yin, Kelly

Mr YIP Yuk Chiu (Jeffrey)

Mr CHAN Siu On

Dr Geoffrey Lieu and Dr David Briggs Award for Excellence

The Hong Kong College of Health Service Executives and the Australasian College of Health Services Management award the Dr Geoffrey Lieu and Dr David Briggs Award for Excellence in the 2023 Hong Kong College of Health Service Executives Fellowship Examinations to:

Dr HO Cheuk Man

Dr Wan Yue Ting Ophelia



Certification

The following members have completed the certification program in 2023 having completed all requirements:

NT: Sanka Haputantirige AFCHSM CHM

NT: Richard Johnson FCHSM CHE

WA: Rachel Whiteley FCHSM CHE

INT: Neeraj Bedi AFCHSM CHM

WA: Melanie Wright AFCHSM CHM

Awards and Prizes 2023



Gold Medal

The College Gold Medal is awarded annually for outstanding achievement to the College and health management in general. Congratulations are extended to:

Prof Leonard Notaras AO FCHSM CHE, NT (right)

Life Membership

Life Membership to the College is an award and honour that is bestowed by the Board after a Branch Council nomination. Congratulations to the Life Membership recipients for 2023:



Dennis Campbell
LMFCHSM CHE
QLD



Dominic Dawson
LMFCHSM CHE
NSW



Rosemary Kennedy
LMFCHSM CHE
ACT



John Kirwan
LMAFCHSM CHM
VIC/TAS

Honorary Fellowship 2023



Prof Christine Kilpatrick
Chief Executive, The Royal Melbourne Hospital and North Western Mental Health



Susan Pearce AM
NSW Secretary, NSW Health



Dr Diana Sarfati
Director-General and Chief Executive Manatū Hauora / Ministry of Health New Zealand

Student Prizes

In 2023, the College offered awards for academic achievement and excellence in the study of health services management. Congratulations are extended to the following:

The Ian Brand Prize

- for the best grade point average in a Masters Course in Health Management conducted throughout Australia. This year's winner is:

Dr Jeremy Chin FCHSM CHE – Deakin University

The Anthony Suleau Prize

- for the best grade point average in a Postgraduate diploma course in Health Management conducted throughout Australia. This year's winner is:

Rene Mayo – Flinders University

The Grace Suleau Prize

- for the best grade point average in an Undergraduate course in health management conducted throughout Australia. This year's winner is:

Sophia Broadribb – University of Western Sydney

CONGRATULATIONS TO ALL OUR WORTHY WINNERS!

For all past award winners please go to the College's website:
www.achsm.org.au/education/awards-and-prizes

Branches in Review

New South Wales

Branch Council

The NSW Branch council seeks to maintain its focus on supporting the strategic priorities of the College at a state level. Our delivery of a series of strong professional development events helps the College advance professionalisation of health care management in a way that enhances membership value, and the shift to online delivery of these events has helped the College grow new frontiers for expansion and influence. The establishment of the NSW Branch Leadership Recognition Awards has helped grow the profile of the College and builds on our goal to be recognised as the voice for healthcare leaders and managers.

Professional development

NSW Branch professional development offerings have continued to evolve and mature since shifting to predominately online event delivery.

Throughout the year, NSW Branch council ran several professional development and networking events, including:

- Pandemic response in NSW – personal and system learning. Speaker: Dr Jan Fizzell, Senior Medical Advisor to the Chief Health Officer, NSW Health.
- Digital Health: Yesterday's Tomorrow, Today – Implications for Health Care Managers. Speaker: Mark Brommeyer AFCHSM, Senior Lecturer in Health Care Management.
- Using public health advocacy for better health outcomes. Speaker: Professor Michael Moore AM PhD, Chair of the World Federation of Public Health Associations (WFPHA).
- NSW Branch end of year networking evening.
- The first in the series Healthcare systems transformations: is there a model of convergence? Australia focus. Speaker: Professor Francesco Paolucci, AFCHSM CHM,

PhD Erasmus Universiteit Rotterdam, University of Newcastle Australia, University of Bologna Italy.

- Patient Experience Measurement: Enhancing Healthcare Quality through Deep Insights. Speaker: Corey Adams, Clinical Researcher, Australian Institute of Health Innovation (AIHI).
- 2023/24 ACHSM NSW Branch Leadership Recognition Awards. Speakers: Dr Cathy Balding, FCHSM GAICD, Director of Qualityworks and Dr Karen Luxford, FCHSM CHE, Group CEO, Australian Council on Healthcare Standards (ACHS) & ACHS International.
- Second in the series Healthcare systems transformations: is there a model of convergence? Netherlands focus. Speaker: Professor Richard van Kleef, Associate Professor, Erasmus School of Health Policy & Management, Erasmus University Rotterdam.
- Designing and Implementing Effective Patient Experience Measures for Quality Improvement. Speaker: Corey Adams, Clinical Researcher, Australian Institute of Health Innovation (AIHI).
- Exclusive members only evening event with Dr Michael Holland MP. From losing sleep as an obstetrician to losing sleep as a politician.
- NSW Single Front door Program – improving access to care closer to home. Speaker: A/Prof Dr Amith, Shetty, Acting CEO, eHealth NSW.
- Third in the series Healthcare systems transformations: is there a model of convergence? Germany focus. Speaker: Professor Dr Dennis Haeckl, Director, Institute of Public Finance and Public Management | Associate Professor, Health Economics and Management, Leipzig University | Founder and Director, WIG2 Institute in Leipzig.

The NSW Branch council sincerely thanks all those involved in presenting, organising and supporting these events.

Fellowship program

Michelle Azizi and Joanne Bagnulo were successful in their examinations and have been awarded Fellowship.

Adjunct Professor Michael Nicholl was successful in achieving Fellowship by Alternate Pathway.

We congratulate the 2023 Fellows on their achievements. Six NSW Associate Fellows are enrolled in the 2024 Fellowship Program.

Branch sponsors

The NSW Branch would like to formally acknowledge the ongoing sponsorship of HESTA. Their long running support has been invaluable to our branch, with HESTA's Client Partnership Manager, Morgan Houston, demonstrating great commitment and enthusiasm for NSW Professional Development activities. In 2024-25 we are working towards building upon a shared strategic focus of increasing offering for rural and regional health managers, with support for activities / events in these communities.

Thank you to Alison Choy Flannigan FCHSM (Hon) and her team at Hall & Wilcox. Alison's facilitation of regular in-kind support of professional development and branch events has been invaluable. In addition, Alison's attendance and knowledge sharing at many of these events has helped enrich the overall experience for those in attendance, along with her contribution to the College as a mentor.

Another thanks goes to Wendy Lai and the team at Deloitte for hosting this year's NSW Branch Leadership Recognition Awards event.

We want to thank all our sponsors and look forward to collaborating with them in the future.

Mentoring program

29 mentoring pairs completed the 2023/24 NSW/ACT mentoring program. The 2024/25 program has 29 mentoring pairs.

Awards and recognition

The ACHSM Health Management and Leadership Competency Framework identifies *Risk Management and Clinical Governance* as an action competency relevant to the direct work of health managers and leaders.

On 3 April 2024 at the offices of Deloitte Sydney, the ACHSM NSW Branch along with speakers, Dr Cathy Balding, FCHSM GAICD, Director of Qualityworks and Dr Karen Luxford, FCHSM CHE, Group CEO, Australian Council on Healthcare Standards (ACHS) & ACHS International took the opportunity to celebrate 23 health managers and leaders across NSW who every day play important roles in shaping the risk and safety culture of their team and/or organisation.



New South Wales (continued)



L-R (back): Andrew Newton FCHSM CHE, ACHSM NSW Branch Vice President; Adjunct Professor Michael Nicholl FCHSM CHE, Chief Executive, Clinical Excellence Commission; Paul Preobrajensky, LMFCHSM CHE, Nurse Manager, Nepean Blue Mountains LHD; Christopher Horn FCHSM CHE, ACHSM NSW Branch President; Peter Turner AFCHSM CHM, ACHSM NSW Branch Councillor; Roya Kavooosi, NSW HMIP Graduate; Stephanie Kelly, NSW HMIP Graduate; Sophie Conrade, NSW HMIP Graduate; Eva Ballai FCHSM, CHE, ACHSM NSW Branch Councillor; Elizabeth Koff AM FCHSM (Hon), ACHSM Board Vice President; Stewart Dowrick FCHSM (Hon), Chief Executive, Mid North Coast LHD.

L-R (front): Alison Choy Flannigan FCHSM (Hon), Partner, Hall & Wilcox; Wen Yang Hong, NSW HMIP Graduate; Kristie Burge, NSW HMIP Graduate; Maleeha Altaf, NSW HMIP Graduate; Melissa Sinclair, NSW HMIP Graduate; Hannah Kenyon, NSW HMIP Graduate; Dr Karen Patterson FCHSM CHE, ACHSM NSW Branch Immediate Past President and Board Director.

In May, the College held the 48th NSW HMIP presentation ceremony where eight (8) graduands were celebrated – Maleeha Altaf, Sophie Conrade, Kristie Burge, Roya Kavooosi, Stephanie Kelly, Hannah Kenyon, Melissa Sinclair and Wen Yang Hong. Stephanie Kelly received the prestigious Stan Williams Young Leader Award. Stewart Dowrick FCHSM (Hon), Chief Executive, Mid North Coast Local Health District provided the Kevin Dodd Oration.

Sponsor Hall & Wilcox generously offered their facilities for the ceremony and was attended by College Fellows, placement organisation representatives and the graduand's family and friends.

Thanks and acknowledgment

I would like to thank my fellow Councillors and NSW Executive Officer, Alison Fellows, for their time, commitment, and collaborative effort to achieve our FY23-24 goals.

Christopher Horn FCHSM CHE
**New South Wales Branch
President**

Health Management Intern Program (HMIP) 2023–2024 New South Wales

The NSW HMIP 2024 cohort consists of five first year and five second year interns placed in a range of NSW Health entities, Commonwealth (IHACPA) and corporate/NFP (NOUS consulting and Uniting) organisations.

First Years

- Monica Fajks
- Anja Ivkovic
- Grace Jung
- Karen Li
- Nicholas Minns

Second Years

- Tiffany Ball
- Curtis Dickson
- Ted Kyaw
- Olivia Sice
- Kelly Zhou

We would like to acknowledge and thank the placement organisations of the current Interns:

- NSW Ambulance
- Independent Health and Aged Care Pricing Authority
- Far West Local Health District
- Mid North Coast Local Health District
- South Western Sydney Primary Health Network
- Agency for Clinical Innovation
- Macquarie Health

Professional development

The HMIP Orientation day was held on 22nd January 2024 face to face at the Hall & Wilcox Lawyers offices. The first years attended for the morning to learn about the internship, the enrolment process with the current academic provider, University of New South Wales, and the ACHSM Competency Assessment tool and process.

The second year interns joined in the afternoon to become acquainted with the first year interns, and the cohort have developed an excellent supportive relationship.

The first professional development day was held in May with a face-to-face workshop on Personal Goal Setting, Using Data and Facilitation Skills. Guest speaker Steve Bowden, Associate Director, Patient Safety, Clinical Excellence Commission presented Real World Application of Health Data and Analytics for Healthcare Improvement.

Second year intern Curtis Dickson facilitated the Presentation and Facilitation Skills session and

the first-year interns got the opportunity to meet with some of the NSW Branch Councillors at the conclusion of the session.

Professional Development workshops for the rest of the year include the topics of leadership, engaging, influencing and persuading others, strategy and planning, effective policy/document writing and planning, resume writing and interview skills, career mapping, coaching and personal branding.

The interns are looking forward to the 2024 Congress which is being held in Brisbane this year.

Program evaluation and recruitment

Recommendations from an extensive evaluation were endorsed by both the NSW Branch Council and ACHSM National Board, to identify areas of change to the program for the 2025 and 2026 NSW intakes. Recruitment for the 2025 Program will commence at the end of July 2024, with a target of a minimum of ten first year Interns to commence in 2024. An invitation will be issued to all NSW Health entities to participate in the 2025 intake, in addition to encouraging current placement organisations to continue supporting the development of health leaders by hosting an intern in 2025.

Graduation

The Graduation Ceremony was held on 3rd May 2024 at Hall & Wilcox Lawyers function room where we celebrated the graduation of the 2022/23 cohort – Maleeha Altaf, Sophie Conrade, Kristie Burge, Roya Kavoossi, Stephanie Kelly, Hannah Kenyon, Melissa Sinclair and Wen Yang Hong. The event was well attended by placement organisations and other invited guests notably Elizabeth Koff AM FCHSM (Hon), ACHSM Board Vice President. The Kevin Dodd Oration was given by Stewart Dowrick FCHSM (Hon), Chief Executive, Mid North Coast Local Health District. The Stan Williams Young Leader award was awarded to Stephanie Kelly with the Graduates response provided by Kristie Burge.

Leticia Whelan

**NSW Health Management Intern Program (HMIP)
Relationship Manager**

Branches in Review

Australian Capital Territory

Branch Council

The ACT Branch Council for 2023/24 was:

| | |
|--|---|
| Branch President: | Dr Tony Gill AFCHSM, CHM |
| ACT Board Director/Branch representative: | Angela Magarry FCHSM, CHE |
| Professional Development Coordinators: | Colonel Elisabeth Barnett FCHSM, CHE Rachel Yates AFCHSM, CHM |
| Councillors: | Rosemary Kennedy LMFCHSM, CHE Suzanne Greenwood MCHSM Dr George Georgiadis AFCHSM, CHM Antonio Di Dio AFCHSM Ian Bull AFCHSM, CHM |

Professional development

The ACHSM Branch of the ACT delivered high-quality events in the 2023/24 financial year.

Event speakers and themes included:

- Professor Jenny Firman AM, Chief Health Officer, Department of Veteran Affairs; Dr Dan Corkery, Senior Medical Officer, Department of Veteran Affairs and Jason Howden, Chief Data Officer, Department of Veteran Affairs spoke about DVA and the health sector – partners in care for veterans and their families.
- Professor Mark Cormack and Associate Professor Fan Xiang from the National Centre for Health Workforce Studies at Australian National University (ANU) presented building and applying the evidence for health workforce policy and planning.
- Henrietta Mbeah-Bankas, Head of Blended Learning and Digital Learning and Development Lead at Health Education England spoke about the Long-Term Workforce Plan for England.

- A member only networking end of year event was held at the No 10 Restaurant + Bar in November where members enjoyed refreshments and an opportunity to reconnect.
- Jo Cameron, Director, Research and Product Review provided an update from the National Blood Authority.
- Professor Michael Kidd AO FAHMS, Foundation Director, International Centre for Future Health Systems, University of New South Wales | Professor of Global Primary Care and Future Health Systems, University of Oxford presented the Future of Australian Healthcare.

The ACT branch council wishes to sincerely thank all those who contributed to the success of these events as presenters, organisers and audience members.

Branch sponsors

The ACT Branch continued their sponsorship agreements with HESTA during this reporting period. The ACT Branch thanks HESTA and Client Partnership Manager, Rachel Dobing, for their continued support and investment in our branch.

Mentoring program

29 mentoring pairs completed the 2023/24 NSW/ACT mentoring program. The 2024/25 program has 29 mentoring pairs.

Thanks and acknowledgment

The Branch acknowledges the work of its Councillors for their time, commitment and collaborative effort to achieve our FY23–24 goals.

Dr Tony Gill AFCHSM CHM

Australian Capital Territory Branch President

Branches in Review

Victoria/Tasmania

Branch Council

Adam Stormont remained in the role as Branch President for 2023–24. Adam was supported by Mark Upton as Vice President, Adam Sacks as Treasurer and Lachlan Crowe as Secretary. Adam Stormont was also appointed to the Board of the College as the Victorian representative. Election of councillors this year saw an increase in the numbers of Councillor positions on Branch Council. In addition to those above, John Kirwan, John Rasa, Paul Butler, Marg Way, Hayden Fletcher, Angela Jacob, Melita Ryan, Scott Gibbings, Hannah Kennedy, Bruce Weston, Colin Hackwood also provided invaluable direction of the Branch's activity. Also invited to the Council were Prof Sandeep Reddy (Deakin University) and the co chairs of the Emerging Health Managers special group Ren Cazar and Lucy Sutherland. We thank each Councillor for their contribution over the past year. During the year we also farewelled Deb Stuart, Jan Pannifex, Wendy Quinn, Amanda Quealy, Birgit Goetz, and Prof Sandeep Reddy. We thank these Councillors for their contribution to Branch activities.

The Victorian/Branch Council maintained its support of the College strategic priorities. Council was represented at the Colleges' Remote and Rural Health special interest group by John Kirwan.

Professional development

Professional development is considered a major activity of the Branch and continues to be supported as an important service we provide to our members. In recognition of this, Council established an Event and Education Committee whose members were Hayden Fletcher (Chair), Hanan Khalil, Mark Upton, Usman Iqbal and Ahmed Gharib, Cassie Moore and Hannah Kennedy. This allowed the delivery of a series of strong professional development events assisting the College advance professionalisation of health care management in a way that enhances membership value, and the shift to online delivery of these events has helped the college grow new frontiers for expansion and influence. Pivoting to a virtual world, webcasts were provided free to members where up to 600 people were

registered for webcasts. In addition, a series of highly successful workshops were conducted. A total of 5 webcasts and 2 workshops were held by the Vic/Tas Branch. In addition, the very successful December Face to Face Breakfast Forum presented by Euan Wallace, Secretary for Health Victoria, provided some thought provoking discussion.

Two face to face events were also held in Tasmania this year. The one day Conference "Empowering Healthcare Leaders to Drive Change and Innovation" was held in November in Launceston. The Conference was opened by The Honourable Guy Barnett, Minister for Health, Tasmania. The Program provided discussion on a wide range of health topics of value to a significant number of health sectors.

A second face to face event was held as a Breakfast Forum in Hobart. A speaker panel discussed "Artificial Intelligence (AI) in Healthcare: Opportunities and Challenges". Both events were well attended.

Finally, thank you to the newly invigorated Emerging Health Managers Group who had a very successful networking event in June.

Fellowship program

Fellowship was gained by three candidates in 2023. This year Candidates sat the Fellowship examination at the National Congress in Canberra in October. Congratulations go to Tristan Melchiori, Cassie Moore and Hannah Teasdale.

A big thank you to Col Hackwood, Marg Way and Angela Jacob for a fabulous job in organising the material and Fellowship sessions.

Congratulations also go to Drs Rex Pais Prabhu, Junyi Shi and Alison Turnock who obtained Fellowship via the RACMA dual recognition pathway and Dale Fisher and Adam Ferrier who were awarded Fellowship via the Alternative Pathway.

Branch sponsors

The Victorian Managed Insurance Authority (VMIA) and HESTA have continued their partnership in

sponsoring the Victorian/Tasmanian Branch this year and we thank them for their commitment towards ongoing support. We also thank Hall and Wilcox for their regular in-kind support of the Branch. In addition, the invitation for the Branch to participate in the seminars that they offer is greatly appreciated.

We would also like to thank Searson Buck, Zirco Data, HESTA, Brand Tasmania for their sponsorship of the Tasmanian one day conference and to Searson Buck and HESTA for their sponsorship of the Breakfast Forum.

The contribution of these groups to the development of our health service managers, not only in sponsorship but also through injecting their expertise into conversations and networking opportunities for our managers, helps to create a richness in the College community and we look forward to continuing to build these relationships.

Mentoring program

The Mentoring Program continues to be very popular with Victorian members with a large number of people seeking the opportunity to be mentored by a senior member of the College. Thank you to Wendy Davis who coordinated the Program for Victoria/Tasmania and to Cody Yuen for Branch Council Mentoring liaison.

Awards and recognition

The Victorian/Tasmanian Branch would again like to acknowledge the hard work and efforts of all members over the last few years.

Congratulations to John Kirwan, awarded Life Membership for his contribution to the College and Health Service Management and Leadership.

Thanks and acknowledgment

Thank you to all the members who supported the College through this year and kept in contact via our virtual webcasts. A special thanks to those who bravely made it to our early morning face to face breakfast events. In addition, thank you to the Branch staff for their support of the Branch.

Adam Stormont FCHSM, CHE
Victoria/Tasmania Branch President



Fellowship presentation by Neale Fong, President of ACHSM, to Cassie Moore (left) and Hannah Teasdale (right).



Fellowship presentation by Adam Stormont, President Vic/Tas Branch, to Tristan Melchiori.



Vic/Tas Breakfast Forum presented by Professor Euan Wallace, Secretary for Health Victoria.



Tasmanian One Day Conference: Branch Vice President Mark Upton and the Minister for Health Tasmania the Honourable Guy Barnett.

Health Management Intern Program (HMIP) 2023–2024 Victoria

First Year Interns



Ben Hooppell



Cherlyn Ngan



Jonathan Tay



Ben Van

HMIP's principal aim is to develop future leaders for the health system and attract high-performing individuals to a career in health service management. This is achieved by offering graduates the opportunity to develop their knowledge and understanding of the health sector and skills relevant to health management. Throughout the two years of the HMIP, Management Interns are exposed to a variety of different workplace and educational opportunities. Interns complete three key components during the HMIP: academic, through attaining their Master of Health Service Management; professional development, through access to a series of ACHSM activities; and experiential component, through four, six-month placement rotations across a range of health organisations, something which is a unique feature to the Victorian HMIP.

Post covid still provides many challenges for the interns. However, the resilience of the interns came through and they rose to the challenges, pivoting their intern roles

to meet the demands of the Program and learning a multitude of new skills. We would like to thank the Placement Organisations for their support, guidance, and development of the interns during their work placements. This year interns had 6 month rotations with Alfred Health, Barwon Health, Department of Health Victoria, Mercy Health, Monash Health, Northern Health, VMIA, West Gippsland Healthcare Group and Western Health. A big thank you also to the senior College members who mentored the interns.

Five interns graduated from the Program in December 2023. Congratulations to Tinto Cherian, Sally Guo, Saskia Hartog, Soumya Shah and Sarah Monaghan. The interns graduated with a Masters in Health Service Management from Griffith University. Congratulations to Saskia Hartog, Soumya Shah and Sarah Monaghan who were recognised with Academic Excellence Awards

Much like previous years, recruitment for the 2024 program was highly competitive.



Interns attending a Master Class delivered by Pieter Walker

A significant number of high quality applications were received, with an intake of 4 candidates being selected. The new interns come from diverse backgrounds – both clinical and non-clinical - and, along with the now second year Interns, made for a total of 8 interns for 2024.

This year the interns had the opportunity to attend the Congress in Canberra. The opportunity to have lunch with the Board Directors of the College was appreciated and 3 interns had abstracts accepted (2 posters and 1 oral presentation). Congratulations to Sally Guo whose joint poster presentation with VMIA was awarded Best Poster.

It was with great excitement, the interns returned to face to face Professional Development masterclasses. In addition to attending both the National and Victorian/Tasmanian Branch webinars, Interns also had a number of exclusive sessions aligned to domains in the Competency Framework. The framework is used to ensure Interns develop the skills

and qualities, over the two year program, that are required to be a high-performing health service manager.

Feedback over many years has indicated that Interns value the opportunities the Program provides for networking across the system. Due to its success last year, we organised another online “Speed Networking” event where 2nd year interns got to meet leaders from the various health sectors they were interested in. Each intern had three 15 minute sessions with 3 leaders at each session. This gave the interns a speedy introduction to a range of leaders from levels and organisations.

The second HMIP Alumni Networking Event was held in May. Attendance by current interns through to health leaders who were part of the first Intern Program attended adding a diversity and richness to the evening.

Julie Owen AFCHSM, CHM
Executive Officer



2023 Health Management Intern Graduation: L to R: Executive Officer Vic/Tas Branch Julie Owen, Tinto Cherian, Sally Guo, Soumya Shah, Sarah Monaghan, Saskia Hartog, President Vic/Tas Branch Adam Stormont.

Second Year Interns



Leah Agustin



Kosta Katsaros



Jessica Lawless



HsuLing Tan

Branches in Review

Northern Territory

Branch Council

The NT Branch Council membership for 2023/2024, comprises Professor Leonard Notaras (President), Lisa Vermeulen (Treasurer), Linda Lukitsch, Justine Glover (Secretariat), Allison Grierson, Pieter Walker, Theresa Clasquin, Maja VanBruggen, Sarah Griffin and Bernie Cummings.

The NT Branch has 59 ACHSM members including 29 Fellows and 17 Associate Fellows. The Branch has three student members and will focus on growth of students and general membership in the coming year.

Professional development

Three successful professional development and networking events occurred during 2023/2024. We were privileged to welcome Lesley Dwyer (CEO CALHN) who provided Insights and Lessons Learnt from an Extensive Career in Leadership sponsored by ZED Consulting and hosted at Charles Darwin University. This was a delightful conversational interaction inspiring us with humour, kindness and compassion.

The second hosted by CareFlight and sponsored by Hesta featured a panel of clinical professionals with an interactive session focused on how we can improve collaboration, integration, and innovation in models of care, especially in the emergency response to the management of mental health and exacerbations of chronic diseases. The event included a tour of the facility and showcase of the CareFlight assets and capabilities.

The first NT Branch AGM was held in November 2023 hosted by the National Critical Care and Trauma Response Centre (NCCTRC), again sponsored by Hesta. The event featured the NCCTRC field hospital set up and attended by our National President Dr Neale Fong, the Chief Minister and Chief Executive of NT Health.

Professor Leonard Notaras, AO FCHSM CHE and NT Branch Council President was presented



2023 NT ACHSM Fellows

with the College Gold Medal Award at the AGM by Dr Neale Fong. Professor Notaras is an outstanding role model and is recognised for his exceptional contributions to the health care system. Notably Professor Notaras engenders personable leadership and support to many and the membership extend our heartfelt thanks to Leonard who is a remarkable and inspiring leader.

Fellowship program

The 2023 ACHSM Program was successful with the following graduating to 2023 NT Fellows:

- Cheryl MacDonald - Deputy Chief Nursing and Midwifery Officer, NT DoH
- Genevieve Finey - Senior Midwifery Advisor, Chief Nursing and Midwifery Office, NT DoH
- Hemi Patel - Director Otolaryngology, Head and Neck Surgery, NT DoH
- Jeremy Chin - Medical Co-Director, Division of Women, Children & Youth, RDPH, NT DoH
- Lisa Barnes - Regional Executive Director Barkly, NT DoH
- Maja van Bruggen - Director Revenue Strategy / Director Sustainability Action, NT DoH
- Melissa Brown - Senior Nursing Advisor, Office of the Chief Nurse & Midwife, NT DoH



Dr Jeremy Chin 2023 Fellowship Excellence Award Winner.



Dr Neale Fong, ACHSM 2023 Gold Medallist Professor Leonard Notaras and Chief Minister Natasha Fyles.



Dignitaries at the NT ACHSM Branch Council AGM

- Michelle Foster - Senior Director Operational Support, NCCTRC
- Renae Daniel - A/Regional Executive Director, Big Rivers Region, NT DoH
- Sara-Ann Harn - Acting Director Nursing and Midwifery RDPH, NT DoH
- Suzanne Brady - Deputy Director Medical Services Royal Darwin and Palmerston Hospitals, NT DoH

The 2023 NT Fellows were conferred at the ACHSM Health Congress in Canberra where Dr Jeremy Chin received the 2023 Fellowship Excellence Award.

The February 2024 intake has 5 participants who will complete the 10 months of online program work and monthly study groups with Alumni Fellowship Coordinators Pieter Walker, Jeremy Chin and Theresa Clasquin. The NT is working closely with the SA Chapter Fellowship Coordinator, Suzanne Delaney and collaborating to deliver a joint program.

The 2024 candidates are:

- Matthew Sharland, Head Orthopaedic Department, Royal Darwin Hospital.
- Felix Ho, Public Health Medical Officer, Chief Cadet/National Youth Officer, St John Ambulance Australia/NT Health.

- Meredith Neilson, Director Intergovernmental Relations, National Critical Care and Trauma Response Centre.
- Peter Cosman, Director, Surgical Services, Royal Darwin Hospital.
- Ruth Derkenne, Senior Rural Medical Practitioner, Population and Primary Healthcare, NT Health.

Thanks and acknowledgment

The Council recognise the efforts of its members in promoting the role of the ACHSM, their participation in ACHSM events and their promotion to colleagues of the benefits of ACHSM membership. We would like to acknowledge our former NT Branch Council member Liza Houghton for her tireless work with the College, focus and contribution to the success of the NT fellowship program.

Thank you to Pieter Walker, Jeremy Chin, and Theresa Clasquin for continuing to coordinate the highly regarded NT Fellowship Program.

Prof Leonard Notaras AO FCHSM, CHE
Northern Territory Branch President

Branches in Review

Queensland

Branch Council

The Queensland Branch delivered a strong and effective learning and professional development program throughout the year. This included a variety of educational opportunities, personal and professional development sessions, mentoring, Fellowship learning and advancement, and networking events. Numerous learning and engagement sessions were conducted via webinars, allowing members and colleagues from Queensland to connect with peers across Australia and internationally.

Dr. Richard Olley, Vice President and a long-time member of Branch Council, departed to pursue new professional opportunities. Richard made numerous significant contributions to the development and governance of the College in Queensland and nationally through his nomination to the College's board. We are deeply grateful for Richard's invaluable contributions to the profession and the Branch's work.

Professional development

Throughout the year, the Branch organised and presented a variety of professional growth and development activities, delivered through both webinars and in-person sessions. The virtual sessions allowed members and colleagues from across our State, Australia and internationally to participate in many of these professional learning events.

Her Excellency the Honourable Dr. Jeannette Young AC PSM, Governor of Queensland, was

the guest speaker at a regional professional development evening held in Townsville. Members, colleagues, and guests from the region attended, contributing to the success of this leadership event.

The Branch developed a learning program for Finance for Non-Financial Health Managers which is available in a range of delivery modes. The development and delivery of this education program was enabled through the receipt of a competitive grant from the Queensland Department of Employment, Small Business and Training (DESBT).

Fellowship program

Queensland members participated in the Fellowship learning and development opportunities. Emeritus Professor Anneke Fitzgerald, as the Queensland Study Coordinator, and Dr. Jennifer Koziol, as Deputy Fellowship Coordinator, delivered another highly successful Fellowship program. The Branch Council sincerely appreciates and values Anneke and Jennifer's dedication to this important aspect of College life.

Four new Queensland Fellows were admitted to Fellowship on examination: Linda Fraser, Vera Meeusen, Dr Andrew Rixon, Minalli Vasandani.

Dr Eugene Wong was admitted to Fellowship via the RACMA alternate pathway.

The State Branch Council extends sincere congratulations and a warm welcome to the new Fellows.

Branch sponsors

Branch Council appreciates the organisations that have directly contributed to the professional development success of the College. We extend our sincere thanks to HESTA Super Fund, QUT University – School of Public Health and Social Work (2023), and Griffith University - School of Applied Psychology for their ongoing support.



Awards and recognition

Branch Council, in conjunction with the Australia Day Council, made an Australia Day award in recognition of professional contribution to the College and the profession through the **Australia Day Achievement Medallion** awarded to:

Graeme Kerridge FCHSM MBA MHealthEC MEcSt



Branch Council recognises individuals for their sustained contributions to health and social care, strong leadership, exemplary contribution, and consistent dedication to both professional and personal responsibilities by its

Meritorious Professional Service Award

awarded to: **Graham Hyde** OAM FCHSM

Academic achievement recognition awards were also made by Branch Council this year.

Griffith University – Sister Angela Mary Doyle Award

Adelaide Michael

Griffith University – Michael Kalimnios Award

Leah Agustin

Griffith University – Allan Cripps Award

Anne Baldwin
Madeline Nimmo
Cristal Newman
Catherine Capistrano

QUT University – ACHSM Jack Richards Memorial Award

Marlow Coates

QUT University – ACHSM Duncan Palmer Memorial Award

Rick Fuh Chun Koh

Mentoring program

Dr. Dennis Campbell again successfully coordinated and facilitated the College's Mentoring program in Queensland. The Branch Council deeply values his exceptional contributions. This initiative, dedicated to professional and career development, continued to thrive under his leadership. We extend our sincere gratitude to the 9 senior and experienced members who served as Mentors who supported 9 Mentees within the program this year who have all been part of this positive and successful program.

Appreciation and acknowledgment

Tracey Silvester, our Executive Officer in Queensland, managed and delivered the work and responsibilities of the College in Queensland and enabled strong and important connections between members; health, aged and social care organisations; students; and colleagues. Branch Council greatly appreciates and values Tracey's contributions to the work of the Branch.

Mark Avery FCHSM, CHE

Queensland Branch President

Branches in Review

South Australia

Branch Council

Following the AGM in March 2024 there was a changing of the guard in the Executive Team.

We thank Christien Dennis (President) and Jenny Richter (Vice President) for their commitment and leadership to the SA Branch Council.

We welcome to the roles in 2024:

President: Jo Glover FCHSM, CHE, CHIA, MSc

Vice President: Mark Brommeyer AFCHSM CHM

Treasurer: Chris Barber BSc (Mol Biol/Gen), BHSc (Hons), Grad Cert PH, FCHSM, CHM, GAICD, MBA

General meeting was held in March 2024 where we welcomed new members:

- Renee Giannopoulos MCHSM, BN, GDipNsc(IntensCare), MNS, Dip.Trans., MHA
- Di Mantell, FCHSM, CHE
- Dr Gerry O'Callaghan, AFCHSM CHM MB B Ch BAO FICA FCICM
- Peter Vincent, FCHSM, CHE

Jenny Richter and Karina Sader stepped down from the Council in March 2024.

We thank Karina for her role in helping with the newsletters over the year.

We thank all Branch Council members for their commitment to ensuring the SA Branch provided quality professional development and leadership support to our members.

Professional development

We were fortunate to be able to offer more events in 2023 and early 2024 and promote National Office events to our members through bi-monthly newsletters.

Our event summary:

July 2023: One Day Conference 'Navigating Leadership Through Disruption'

Face to Face at Adelaide Pavilion

We heard how we can harness the value of disruption.

The Conference explored disruption and the leadership traits that drive cultures of innovation and success.

Disruption allows leaders to break free of conventional thinking and processes.

December 2023: Christmas Celebrations with Guest Speaker, Mary Freer: 'Compassion, Energy, Courage'.

Face to face networking event Mary Freer who shared her thoughts on how to build compassionate leaderships across health.

A wonderful way to finish off the year.

February 2024: Breakfast with Hon Chris Picton MP, Minister for Health and Wellbeing

March 2024: AGM and Dinner with Guest Speaker: Professor Keith McNeil, Commissioner - Commission on Excellence and Innovation in Health.

April 2024: Mentor Program Event.

June 2024: One Day Conference: 'Healthcare Horizons: Innovating and Shaping Health and Aged Care Workforce'.

This conference served as a platform for us to come together, hear from guest speakers, exchange insights, and explore innovative strategies for advancing the healthcare sector and its workforce.

Fellowship program

Unfortunately, we had no Fellowship Candidates in 2023 but four commenced the program in 2024.

Congratulations to Heidi Silverston who was awarded her Fellowship in February 2024.

We would like to sincerely thank SA Health for their financial support of the 2024 Fellowship candidates. The support is enabling the candidates to undertake the program and attend the College Exams and College Congress.

We would like to express our appreciation to John Dennis, longtime study coordinator, and thank him all the time he has shared with past candidates. We would also like to thank Kae Martin for her continued support of the program and welcome Suzanne Delaney in her role as Student coordinator in 2024.

The Fellowship Program is dependent on our volunteer coordinators to deliver the program over 10 months and prepare the candidates to succeed at the examinations. Thank you for your commitment.

Branch sponsors

We are very grateful and indebted our sponsors for their continued support:

Platinum Sponsor: SA Health –supporting our Professional Development Program, and the 2022 Fellowship Program.

Silver Sponsor: HESTA – thank you Rebecca Anasson for your commitment to ACHSM – SA Branch.

Lead Sponsor: Healthcare Logic – a new sponsor for 2023/2024. Welcome and thank you for your support.

Local Sponsors: Celsus and Flinders University (Health Care Management) continuing their support.

Event Sponsor: Hardy Group for their support in a Mentor Professional Development session.

In-kind Sponsor: St Andrew’s Hospital and Calvary Adelaide Hospital.

Mentoring program

We were delighted with the continued level of interest in 2023/2024.

Five new teams met in September for an introductory orientation session and came together again in March for a networking event that included a presentation on “Career Development” with guest speaker Di Mantell CEO, Celsus.

Both events were attended by members of the SA Branch Council and provided valuable opportunities for networking and professional development.

We thank Heidi Silverston and Suzanne Delaney for their work in leading the program, it is greatly appreciated.

Awards and recognition

Our long association with Healthcare Management at Flinders University continued in 2023.

The ACHSM SA Branch Health Management Prize was awarded to **Mr Kristian Sanchez**.

Congratulations, were able to personally recognise Kristian’s achievement at our Annual One Day Conference in July 2024.

Thanks and acknowledgement

We extend sincere thanks to our SA members who continue to support our local activities and enable us to achieve our learning and development.

goals. We also acknowledge the support we receive from the National Office and the ACHSM leadership team.

Jo Glover FCHSM, CHE, CHIA, MSC
South Australia Branch President



SA Branch Council President Jo Glover FCHSM, CHE, SA Health CEO Robyn Lawrence, SA Branch Council Vice President Mark Brommeyer AFCHSM, CHM



SA Branch Council President Christine Dennis LMFCHSM CHE, SA Branch Council Vice President, Jennifer Richter FCHSM CHE, Hon Chris Picton, Minister for Health



SA Branch Council President Christine Dennis LMFCHSM CHE, Mary Freer, Guest speaker SA Branch Council Vice President, Jennifer Richter FCHSM CHE

Branches in Review

Western Australia

Branch Council

WA's membership continues to show remarkable growth, now boasting the third highest number of paid members nationwide, trailing only behind NSW and VIC. Additionally, it proudly holds the second highest number of Fellows.

Dr Neale Fong continues to lead the Branch as President, supported by Colin Young as Treasurer. Thank you to the dedicated council members for their service during 2023/2024: Suzanne Robinson, Kim Gibson, Elizabeth Rohwedder, Karen Gullick, Renee de Prazer, Mary Miller, Kerry Winsor, Erica Davison, Fleur Gilroy, Patricia Whalley, Karen Horsley, Ben Noteboom, Catherine Stoddart, Karen Bradley and Ranjit Paul.

State Leadership Conference

This year the WA Leadership Conference brought together over 370 health leaders and executives from across the state determined to build future-fit healthcare teams. The substantial turnout, year after year, at this competitively priced one-day conference reflects both the strength of our state's health system and the commitment of individuals to their continuous leadership journey.

The conference was officially opened by the Parliamentary Secretary to the Minister for Health; Mental Health, Mr Simon Millman MLA, followed by the first keynote, Dr Robyn Lawrence (Chief Executive, South Australian Health), who spoke candidly about her career path and personal experiences navigating new opportunities. The conference theme was building teams that are fit for the future of health. We were fortunate to hear from a panel of young and emerging leaders who are determined to change cultures and empower each other.

WA's Assistant Director General of Health, Angela Kelly facilitated a fascinating panel that highlighted the lessons esteemed leaders have learnt from leading their large organisations. On the panel was Narelle Hadlow (CEO, PathWest), Tracey Brand (CEO, Derbarl Yerrigan), Russell Bricknell (CEO, Juniper) and Tina Chinery (CEO, St John of God Subiaco Hospital).

The popular Achieving Excellence panel returned for 2024, highlighting leaders who have achieved

excellence in their fields. The panel included the Hon Kerry Sanderson AC (former Governor of WA and Chair, St John of God Health Care), Dr Tommaso D'Orsogna (Olympic bronze medallist and radiology registrar), Sharyn O'Neill PSM (Public Sector Commissioner) and Dr David Russell-Weisz (former Director General, Department of Health WA).

Futurist Gihan Perera, who has been on the leading edge of disruption and change for decades, highlighted the importance of leaders being future ready, with big changes coming in the areas of AI. Emeritus Prof Gary Martin facilitated a panel discussion on the future of work, with great insights from Gihan Perera, Prof Sharon Parker (Centre for Transformative Work Design) and Rebecca Brown (Director General, Department of Jobs; Tourism; Science and Innovation). The conference closed with passionate Psychologist Peta Slocombe (CEO, Performance Story) who spoke of the need to look after yourself so that you can lead your team to success.

Professional development

It's been a busy year in WA, with the annual events showcasing a diverse range of topics and speakers aimed at enriching the knowledge and skills of our members. Dr Daniel Heredia (Executive General Manager Insurance and Health Services, HBF) headlined a thought-provoking health insurance 101 breakfast forum, providing insight into navigating health funds. Andrea Lloyd (Director, Andrea Lloyd and Associates) shared practical strategies for building resilience, essential for navigating the challenges of our dynamic environment via a webcast. Addressing the pressing issue of climate change's impact on the WA Health Sector, Tracy Smith (Principal Project Officer, Health Adaption Plan) and Dr Emma-Leigh Synnott (Medical Advisor to the Sustainable Development Unit) led an insightful webcast, sparking crucial discussions on preparation and adaptation. Additionally, Dr Anna Van Poucke, the Global Head of Healthcare for KMPG International, spoke at a breakfast forum, offering perspectives on global healthcare trends and strategies. These events underscore our commitment to facilitating continuous learning and professional development within our community.

Regional One-day Leadership Forum

This year the Regional One-day Leadership Forum was hosted in Bunbury in the South West region. The Forum broke previous attendance records, with over 220 leaders present. Thank you to the South West team for leading such a successful promotional campaign. The Regional Forum is a fantastic opportunity to showcase local leaders and talent and hear fresh perspectives on the challenges faced by leaders in rural, and often remote, towns. Thank you to our partners in the WA Country Health Service, Rural Health West and St John of God Bunbury Hospital, who assist each year in putting on this great event.

The Morning Network

The Morning Network is a quality resource for WA members, providing them an opportunity to learn from and network with executive health leaders in an intimate setting. The events continue to be delivered via a mix of face-to-face and MS Teams, which has increased their popularity and following.

Hosts included: Melissa Vernon (Executive Director Strategy & Change, WA Country Health Service), Dr Neale Fong (President, ACHSM, CEO, Bethesda Health Care and Chair, WA Country Health Service), Paul Forden (Chief Executive, South Metropolitan Health Service), Prof Phillip Della AM (Board Member, South Metropolitan Health Service), Dr Tina Bertilone (Executive Director Patient Experience and Clinical Excellence, North Metropolitan Health Service), Tim Leen (Executive Director of Transformation, South Metropolitan Health Service), Valerie Jovanovic (Chief Executive, Child and Adolescent Health Service), Dr Lesley Bennett (Chief Executive, East Metropolitan Health Service), Maria Flynn (Executive Director Nursing & Midwifery Services, WA Country Health Service), Angela Kelly PSM (Deputy Director General, Department of Health WA).

Thank you to Fleur Gibson for coordinating successful programs each year.

Fellowship program

The Fellowship program in WA maintains its appeal, consistently drawing a robust cohort. With guidance from Elizabeth Rohwedder, Karen Gullick, Kerry Winsor and Ben Noteboom, WA celebrated the graduation of 8 new Fellows, bringing our total count to 98. The WA Branch extends its congratulations to those who achieved college Fellowship last year. This year, we have 10 Associate Fellows preparing for the exam before Congress in Brisbane. We extend our best wishes to all of them for success in September.



The ACHSM WA Award Winners for 2024, presented at the WA Conference in May.



Fellows and Emerging Leaders Networking Event



Dr Neale Fong with former Director General of WA Health, Dr David Russell-Weisz and current Director General of WA Health, Dr Shirley Bowen.

Branch sponsors

The WA Branch has fantastic relationships with its sponsors who understand the importance of building, supporting and recognising health leadership in such a large and remote state. A special thank you to our 2024 Leadership Conference sponsors, whose support allows the event to be the best value for money conference in the state. A special thank you to Ramsay Health Care, St John of God Health Care, the WA Department of Health, HESTA, WA Country Health Service, East Metropolitan Health Service, Silver Chain, Curtin University, South Metropolitan Health Service, Royal Flying Doctor Service WA, Rural Health West and KPMG.

Thanks and acknowledgement

Thank you to the WA State Branch Council for putting in voluntary hours to ensure our professional development calendar grows each year in its relevance, value and reputation. Thank you to all our speakers over the last year who volunteered their time to develop our members.

Dr Neale Fong FCHSM, CHE
Western Australia Branch President

Branches in Review

Aotearoa

Branch Council

The National Council has met monthly and held an online planning day in November 2023. Progress with the Strategic Plan priorities was the main agenda item and we reconfirmed that the focus for Council continues to be building the value we offer to our members and to the promotion of leadership and management knowledge, skill and competence in the health and disability sectors.

Key achievements during 2023/24 year

- Membership:** The growth in membership over the year has been very encouraging. Membership had been gradually increasing with 14 new members between April 2023 to February 2024. However, the boost of 58 new members following the 15 March 2024 Conference has meant an increase in membership to 158.
- Appointment of an ACHSM – Aotearoa Kaumātua:** Mr Brian Emery was appointed to the role of Kaumātua in 2023. Brian gave significant support, along with Cathy Cummings (National Council Secretary) and David Waters, to the planning of the Mihi Whakatau and cultural presence at the conference alongside Tainui tangata whenua.
- March Conference:** Hosting of a highly successful inaugural ACHSM one day conference in Auckland 15 March 2024, with sell out registration at 250 attendees. We received excellent feedback on the calibre of the speakers – both keynote and panel – and the relevance of the topics covered. The ACHSM – Aotearoa Council express our thanks to the speakers for their willingness to give so generously of their time and for their thoughtful presentations; to the Board and staff of ACHSM including President Neale Fong, CEO Catherine Chaffey, and the ACHSM team for their work to ensure the Conference was a success; and to the NZ members on the organising Committee for the many hours of planning and organising



Whakatauki:

Whāia te iti kahurangi, ki te tuohu koe me he maunga teitei
Pursue that which is precious, and do not be deterred by anything less than a high mountain

The ACHSM-Aotearoa purpose:

Together we advocate, grow, and inspire health leaders for better health outcomes for all in Aotearoa

behind the scenes. Lastly to those involved in the pre-conference visits and to all the members who attended and encouraged others to attend, thank you.

- Recognition of Dr Neale Fong's Eight Years as College President:** An Award of a korowai was made to Dr Neale Fong at the March conference in recognition of his eight years of leadership and governance contribution to ACHSM and for his support of the Aotearoa Branch.



- Journal Club:** Continued to offer a monthly online interactive Journal Club free to Aotearoa members. A big thank you to Veronique Gibbons and the Journal Club Working Group, and Erica Jones of ACHSM for their work to make this happen every month. Over 30 members register for each event. A reminder that Journal Club is held each month between February – November, last Wednesday of the month, 4.30-5.30pm - attendance at the Journal Club attracts 1 CPD point.
- Te Whatu Ora Leadership Development Institute:** Response made to the Request For Proposal released by Te Whatu Ora mid-December 2023 for their proposed Leadership Development Institute. Our response was a joint partnership between ACHSM and the ACHSM – Aotearoa Branch. In early May we were informed that we will receive notification of the outcome late June.
- Certification and Mentorship:** Continued to run the certification and mentoring programmes with ACHSM providing administrative support to our Branch. With new members joining ACHSM – Aotearoa in 2024 we are keen to encourage people to enrol in the certification programme as a key foundation step for on the membership pathway. Certification provides an excellent opportunity to become familiar with the College Competency Framework.

8. **College Career Pathway:** Further development and promotion of the “Career Pathway” graphic – which can be found on the Aotearoa section of the College website.

9. **ACHSM – Aotearoa Silver Fern Award:** The presentation of two 2023 Silver Fern Awards at the March conference to Karen Orsborn and Jayanthi Mohanakrishnan – both College Fellows, Certified Health Executives and former College Presidents. Karen and Jayanthi were influential in positioning the College to be more sustainable and to offer increased value to members. (The Silver Fern Award is the Aotearoa Branch equivalent of the ACHSM Gold Medal Award for Australian members).



An update of the Silver Fern Award criteria has

been completed to better recognise outstanding contribution. Nominations have closed for the 2024 award.

10. **Aotearoa Section of the Website:** As part of the upgrade of the ACHSM website we have an ACHSM – Aotearoa Branch section - the video to reflect our brand story is at link https://youtu.be/qOl8lmaq_AY

11. **Communication to Members:** National Council has published quarterly e-newsletters. These are available in the Aotearoa section of the website.

12. **University Accreditation by ACHSM:** Working with a NZ University regarding ACHSM accreditation of their post graduate health leadership and health management programmes. The accreditation process recognises alignment with the ACHSM Competency Framework updated in 2023. We hope that the first NZ University will become accredited in the 2024/25 year and the other Universities will also consider becoming involved in the future.

13. **Incorporated Societies Act 2022:** Revision of ACHSM – Aotearoa Constitution to meet the requirements of the 2022 Incorporated Societies Act which requires our Branch to re-register as in Incorporated Society. [See the revised Constitution and re-registration resolution paper in the AGM pack].

Fellowship program

We had four successful fellowship candidates in 2023 (another 100% success result) plus two candidates who became Fellows via the alternate pathway. In 2024 we have two Fellowship candidates with the oral examination to be held virtually prior to the Brisbane 23-25 October 2024 Congress.

We sincerely appreciate the time, support, and guidance our Fellowship Coordinator, Dr Jagpal Benipal gives to Fellowship candidates with 2-4 weekly study group sessions across a 6+ month period. Thank you also to Janet Keys, for assisting Jagpal with both the 2023 cohort and the 2024 candidates.

ACHSM support

During the year ACHSM has continued to provide us with excellent guidance and back-office support including the circulation of information to members. This includes maintenance of the Aotearoa section of the ACHSM Website, and technical assistance with the Journal Club and Webinars and circulation of the quarterly Newsletter to Aotearoa members.

My sincerest thanks to members of the National Council for your leadership contribution and commitment over the past year - your efforts, positivity, and care for our organisation are exemplary. We are all volunteers wanting to do the best we can for those we respect from the past, walk alongside in the present, and wish to encourage and support for the future. Special thanks to Thérèse Jeffs for her work as our Treasurer and to Cathy Cummings our Branch Secretary.

As I hand over the baton to the incoming President, Jan Adams, FCHSM, CHE I know that the organisation will be in very good hands and that she will have the support of the Council over the coming year.

Ngā mihi nui ki a tatou katoa.

Cathy Cooney
FCHSM, CHE
**ACHSM Aotearoa
Immediate Past
President**

Jan Adams
FCHSM, CHE
**ACHSM Aotearoa
President**



Branches in Review

Hong Kong College of Health Service Executives (HKCHSE)

Branch Council

Hong Kong College of Health Service Executives (HKCHSE) is committed to achieving excellence in health care in Hong Kong through the advancement of professional and ethical standards in health care management. It strives for meeting its goals underpinned by the vision and mission of the College. It also seeks to collaborate closely with local and overseas professional bodies and tertiary education institutes.

Professional development

SHAPE – Society for Health Administration Programs in Education

Hong Kong College of Health Service Executives has continued to be the Affiliate Member of the Society for Health Administration Programs in Education (SHAPE) in which Dr. Fowie NG & Simon CHEUNG represent the College in SHAPE. The International Health Conference will be held on 8-9 July 2024 in Hong Kong and online. The theme of this year's Conference is "Healthcare system sustainability: Implications for healthcare management, education and research."

Participating in the ACHSM Congress

As one of the branches of the ACHSM, we formed a delegation to attend the 2023 Annual Conference of ACHSM which was held in October 2023 in Canberra Australia. One of our Fellows, Ms. Macky Tung, and her executive team at Kwong Wah Hospital presented a paper on *Digital Transformation through Integrated Telecommunication system* and won much applause.

Thailand Study Tour on Primary Healthcare and Medical/Wellness Tourism

Between 28–31 January 2024, a group of 15 delegates from the College had a wonderful study tour and a roundtable seminar in Bangkok. The local healthcare executives unreservedly shared their primary health care and district health care system. There was also detailed elaboration on how Thailand utilizes the strengths of the country to develop medical tourism while

not affecting healthcare and wellness services for its local population. Lastly there was sharing on how to build trust of the people in the local health authorities during the COVID-19 pandemic. Besides official visits, the delegates had a great time making new friends and having reunions of old acquaintances during the trip.

Evening professional seminars and talks

In partnership with the College of Professional and Continuing Education (CPCE) of the Hong Kong Polytechnic University, HKCHSE organized a series of evening educational programs which are sponsored by the Hong Kong SAR Government under the Professional Services Advancement Support Scheme (PASS). A total of two seminars and three talks were held between November 2023 and May 2024. The target participants were healthcare professionals of different specialties, and were not limited to members of the College. All the seminars and talks were well received by participants with very encouraging evaluation feedback.

Fellowship program

Twelve candidates enrolled in the Dual Fellowship Program of 2023/24 and participated actively in bi-weekly Study Group Meetings with main-theme presentation, talks delivered by invited guest speakers and class discussion on case studies. Each candidate is supported by a mentor who is a senior fellow. Candidates will go through a mock examination before their viva examination on 15 and 16 August 2024 in Hong Kong. Their Fellowship Conferment Ceremony will be held on 24 August 2024.

Newsletters

One to two newsletters are published yearly for our members so they are kept up to date on all the latest news and activities about the College and Health Service Management. The President's message highlights all the latest news from the College and current trends in Health Care Service Development. Other sections and articles are written by our College Fellows for our Fellows and Members in training. Comments, questions, articles, news or ideas are always appreciated.

College events 2023/2024

(20 Aug 2023 to 19 Aug 2024)

| Date | Event |
|----------------|--|
| 11 Nov 2023 | Pass Seminar : Developing and Operating Health Care Services in the Greater Bay Area |
| 16 Nov 2023 | Introduction to Hospital Authority IT Innovation Lab |
| 22 Nov 2023 | Research Seminar “Digital Health and Technology Adoption-Case Studies from Australia” as a co-organizer |
| 22 Jan 2024 | Participating the “Health Policy Forum Series 2 – Primary Healthcare” as a co-organizer |
| 28-31 Jan 2024 | Thailand Study Tour on Primary Healthcare and Medical/Wellness Tourism |
| 22 Feb 2024 | Pass Talk : Development Progress of the Practice of Traditional Chinese Medicine in Hong Kong |
| 20 Apr 2024 | New Operating Theatre Block of Tuen Mun Hospital Visit |
| 25 Apr 2024 | Pass Seminar: Integrating Elderly Care Service Delivery in the Community |
| 14 May 2024 | Pass Talk : Applications of Information Technology and IoT for Smarter Health Care Service Delivery |
| 16-17 May 2024 | Participating as an Affiliate Partner of Business of Healthcare Advisory Zone at the Asia Summit on Global Health |
| 11 Jun 2024 | Pass Talk : Law and Ethics in Health Care |
| 18 Jun 2024 | Participating 「大灣區健康產業未來趨勢發展及經驗分享會」 - “Future Development Trend and Experience Sharing of the Health Industry in the Greater Bay Area “as a co-organizer |
| 2-4 Aug 2024 | Participating the “9th Golden Age Expo & Summit ” as a supporting organisation |



Thailand Study Tour on Primary Healthcare and Medical/Wellness Tourism on 28-31 Jan 2024

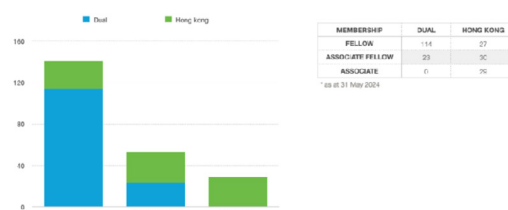


Visit to New Operating Theatre Block of Tuen Mun Hospital on 20 Apr 2024

Membership

| Year | Fellows | Associate Fellows | Associates | Total |
|-------|---------|-------------------|------------|-------|
| 23/24 | 141 | 53 | 29 | 223 |

Dr. MA Hok Cheung FHKCHSE, FACHSM
HKCHSE President



National Treasurer's Report

2023–2024 Financial Year



Michael Palassis

AFCHSM, B COM, LLB, GR DIP
APP FIN, M APP FI, F FIN
TREASURER

On behalf of the Board, I am pleased to present the financial report for the year ended 30 June 2024. We have managed to deliver an operating surplus of \$24,369 from a turnover of \$3.6m.

We are thankful for our members' unwavering support, which has allowed us to maintain steady revenue from membership fees [\$692,871 in FY24 and \$698,116 in FY23].

Other key highlights include:

1. The Annual Asia Pacific Leadership Congress event was held in Canberra, generating a revenue of \$592k and a surplus of \$194k. The event attracted 510 registrations, well above our forecast figures.
2. In March 2024, 250 health management professionals attended the One-Day Health Leadership Conference in Auckland, New Zealand, resulting in \$96k surplus.
3. In May 2024, the WA Branch organised the well-received and prosperous yearly State Leadership Conference. The event drew over 379 healthcare leaders and executives and resulted in a surplus of \$116k.
4. ACHSM continues to improve its online education program and provide members with informative webcasts on various topics of interest. ACHSM's income from professional education activities has been on a steady rise, reaching \$788K in the current fiscal year, up from \$651K in FY23.
5. In FY24, there was an increase in sponsorship revenue for the branches from \$198K in FY23 to \$237K, Annual Congress sponsorship decreased from \$214K in FY23 to \$157K in FY24. We want to express our gratitude to our financial and in-kind sponsors, as their continued support enables ACHSM to enhance its capabilities in developing and providing affordable professional development and learning opportunities for our members.
6. Our overall expenditure rose by 7% compared to FY23 mainly due to the new WACHS Leads Program.
7. In FY24, we established three term deposits for various periods and earned an interest income of \$109k.
8. In FY24, our grant funding from the Victoria Department of Health ceased resulting in a reduction from \$225k in FY23 to \$81k in FY24. \$81k has been retained for Rural Placements in FY25.

A summary of the financial results includes:

- 95% (96% FY23) of revenue is derived from:
 - Professional Development Events \$788k (\$651k FY23)
 - Trainee Management Programs \$1,236k (\$980k FY23)
 - Program Grants \$81k (\$225k FY23)
 - Annual Congress \$592k (\$773k FY23)
 - Membership Fees \$692k (\$698k FY23)
- 97% (98% FY23) of expenditure was incurred from:
 - Employee Benefits \$1,083k (\$1,131k FY23)
 - Administration Expenses \$415k (\$421k FY23)
 - Professional Development Expenses \$345k (\$322k FY23)
 - Annual Congress Expenses \$397k (\$432k FY23)
 - Trainee Management Program \$1,192k (\$934k FY23)

The results compared favourably to budget.

| Item | Budget | Actual | Variance |
|-------------|--------------|--------------|-----------|
| Income | \$ 3,455,557 | \$ 3,555,195 | +\$98,638 |
| Expenditure | \$ 3,435,245 | \$ 3,530,826 | +\$95,581 |
| Net Surplus | \$ 20,312 | \$ 24,369 | +\$ 4,057 |

Events arising since the end of the reporting period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations or the situation of the Company in future financial years.

Future development and results

There are no likely developments that will affect the expected results from operations in future years known at the date of this report.

Please note that the accounts provided in this Annual Report are summarised and the full FY24 Financial Statements are available on the ACHSM website.

Financial Report

Australasian College of Health Service Management

| STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2024 | | |
|---|------------------|------------------|
| | 2024 \$ | 2023 \$ |
| REVENUE | | |
| Trainee management programs | 1,236,162 | 980,432 |
| Membership fees | 692,871 | 698,116 |
| Educational activities | 788,413 | 651,804 |
| Program grants | 81,342 | 225,034 |
| National Congress | 592,276 | 772,800 |
| Advertising and sponsorship | 53,600 | 82,100 |
| Interest income | 93,308 | 46,145 |
| Other revenue | 17,223 | 6,437 |
| TOTAL INCOME | 3,555,195 | 3,463,222 |
| EXPENDITURE | | |
| Administration expenses | 415,765 | 421,606 |
| Congress expenses | 397,759 | 432,016 |
| Depreciation | 68,169 | 35,237 |
| Distribution to overseas branches | 11,801 | 10,318 |
| Educational expenses | 344,951 | 321,614 |
| Employee benefits | 1,083,624 | 1,131,452 |
| Interest expense | 11,616 | 2,609 |
| Lease payments for short-term and low-value assets | 4,661 | 7,647 |
| Trainee management scholarships | 1,192,480 | 934,023 |
| TOTAL EXPENSES | 3,530,826 | 3,296,522 |
| NET SURPLUS FOR THE YEAR | 24,369 | 166,700 |
| Income tax expense | - | - |
| SURPLUS AFTER INCOME TAX | 24,369 | 166,700 |
| Other comprehensive income | - | - |
| TOTAL COMPREHENSIVE INCOME | 24,369 | 166,700 |

**STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2024**

| | 2024 \$ | 2023 \$ |
|---------------------------------|------------------|------------------|
| CURRENT ASSETS | | |
| Cash and cash equivalents | 3,376,745 | 2,996,202 |
| Trade and other receivables | 328,731 | 94,075 |
| Other assets | 175,455 | 290,070 |
| Total Current Assets | 3,880,931 | 3,380,347 |
| NON-CURRENT ASSETS | | |
| Financial assets | 11,588 | 8,563 |
| Property, plant, and equipment | 25,637 | 17,332 |
| Right-of-use assets | 111,742 | 140,892 |
| Intangible assets | – | 27,467 |
| Total Non-Current Assets | 148,967 | 194,254 |
| TOTAL ASSETS | 4,029,898 | 3,574,601 |

| | | |
|--------------------------------------|------------------|------------------|
| CURRENT LIABILITIES | | |
| Trade and other payables | 306,818 | 211,556 |
| Provisions | 226,980 | 181,835 |
| Lease Liabilities | 25,847 | 22,596 |
| Other liabilities | 1,540,556 | 1,192,405 |
| Total Current Liabilities | 2,100,201 | 1,608,392 |
| NON-CURRENT LIABILITES | | |
| Provisions | 49,562 | 84,596 |
| Other liabilities | 93,746 | 119,593 |
| Total Non-Current Liabilities | 143,308 | 204,189 |
| TOTAL LIABILITIES | 2,243,509 | 1,812,581 |

| | | |
|-------------------|------------------|------------------|
| NET ASSETS | 1,786,389 | 1,762,020 |
|-------------------|------------------|------------------|

| | | |
|---------------------|------------------|------------------|
| EQUITY | | |
| Accumulated Funds | 1,786,389 | 1,762,020 |
| TOTAL EQUITY | 1,786,389 | 1,762,020 |

Financial Report

Australasian College of Health Service Management

| STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2024 | |
|---|----------------------|
| | Accumulated Funds \$ |
| Balance as at 1 July 2022 | 1,595,320 |
| Surplus for the year | 166,700 |
| Other comprehensive income | – |
| Total comprehensive income | 166,700 |
| Balance as at 30 June 2023 | 1,762,020 |
| Balance as at 1 July 2023 | 1,762,020 |
| Surplus for the year | 24,369 |
| Other comprehensive income | – |
| Total comprehensive income | 24,369 |
| Balance as at 30 June 2024 | 1,786,389 |

| STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2024 | | |
|--|------------------|------------------|
| | 2024 \$ | 2023 \$ |
| Cash flows from operating activities | | |
| Receipts from members, grants and others | 3,921,218 | 3,306,541 |
| Interest received | 93,308 | 46,145 |
| Payments to suppliers and employees | (3,602,831) | (3,377,258) |
| Interest paid | (11,616) | (2,609) |
| Net cash provided by operating activities | 400,079 | (27,181) |
| Cash flows from investing activities | | |
| Dividends received | 76 | 88 |
| Payments of property, plant and equipment | (19,857) | (10,812) |
| Payments for intangibles | – | (27,467) |
| Proceeds on sale of property, plant and equipment | 245 | – |
| Net cash used in investing activities | (19,536) | (38,191) |
| Cash flows from financing activities | | |
| Net cash provided by financing activities | – | – |
| Net change in cash and cash equivalents | 380,543 | (65,372) |
| Cash and cash equivalents at beginning of financial year | 2,996,202 | 3,061,574 |
| Cash and cash equivalents at end of financial year | 3,376,745 | 2,996,202 |



Australasian College of Health Service Management

PO Box 959, Ryde NSW1680

Tel +61 2 8753 5100 | Fax +61 2 9816 2255 | www.achsm.org.au