ACHSM

ASIA-PACIFIC HEALTH LEADERSHIP CONGRESS

CAIRNS

Convention Centre

28 – 30 October 2026

CONGRESS PROGRAM

ACHSM | Australasian College of Health Service Management

PRE-CONGRESS EVENTS: TUESDAY 27 October 2026	
8.30am	**REGISTRATION OPEN – Mezzanine Level, Cairns Convention Centre**
Tuesday 27 October	**Pre-Congress Workshops** – **NEW FOR 2026!** You must be pre-registered to attend, if you would like to register click here: LINK
Tuesday 27 October 9.00am - 3.00pm	**Workshop 1**: **Innovating for Public Value** *(Pre-registration is required to attend)* **Room:** Meeting Room 5, Mezzanine Level **Facilitator:** Brad Birt MBA, GAICD
Tuesday 27 October 9.00am - 3.30pm	**Workshop 2: Better, Safer, Smarter Care: Health Leadership Intensive** *(Pre-registration is required to attend)* **Room:** Meeting Room 6, Mezzanine Level **Facilitators:** A/Assoc Prof John Rasa LMFCHSM CHE Dr Margaret Way FCHSM CHE
Tuesday 27 October 4.00pm - 5.30pm	**2026 ACHSM Annual General Meeting** **Venue:** Cairns Convention Centre, Mezzanine Level, Meeting rooms 9 & 10
Tuesday 27 October *Pre-dinner drinks from 6.15pm* *Dinner from 7.00pm* *Concludes 9.30pm*	**ACHSM Fellows Dinner** (open to all ACHSM Fellows, pre-registration essential) **Venue:** Hemingways – Cairns Wharf, Wharf St, Cairns City, QLD **Mary Harris Oration: Dr Shirley Bowen FCHSM (Hon),** Director-General, Department of Health WA KINDLY SUPPORTED BY HESTA Super with impact

DAY 1: WEDNESDAY 28 October 2026	
8.00am	**REGISTRATION OPEN – Mezzanine Level, Cairns Convention Centre**
OFFICIAL OPENING | 9.00am - 9.30am	
ROOM	**Auditorium A.B.C.D, Cairns Convention Centre**
CHAIRPERSON	**Dr Neale Fong FCHSM CHE,** ACHSM 2026 Congress Chair
9.00am - 9.05am	**WELCOME TO COUNTRY** **Gavin Singleton**
9.05am - 9.15am	**ACHSM WELCOME** **Elizabeth Koff AM FCHSM,** ACHSM College President
9.15am - 9.20am	**OFFICIAL OPENING** **A message from The Hon. Mark Butler MP,** Minister for Health and Ageing and Minister for Disability and the NDIS
9.20am – 9.30am	**ACHSM CONGRESS OVERVIEW** **Dr Neale Fong FCHSM CHE,** ACHSM 2026 Congress Chair

PLENARY 1 | 9.30am-10.35am | LEADERSHIP		*Wed 28 Oct*
ROOM	**Auditorium A.B.C.D, Cairns Convention Centre**	
CHAIRPERSON	**Dr Neale Fong FCHSM CHE,** Congress Chair	KINDLY SUPPORTED BY Queensland Government
9.30am - 9.33am	**SPONSOR ADDRESS: Dr Tanya Kelly,** Deputy Director-General, eHealth Queensland, Queensland Health	
9.33am - 9.50am	**INTERNATIONAL KEYNOTE ADDRESS: Planning tomorrow's care, deciding today** Population health demand and the choices facing healthcare leaders **Mark Gordon,** Founder and CEO, Health System Intelligence (HSi)	
9.50am - 10.35am	**KEYNOTE PANEL: Overview of the state of health and the health sector. The state of the nation, including global perspectives** **Mark Gordon,** Founder and CEO, Health System Intelligence **Dr Karen Luxford FCHSM CHE,** Group CEO, Australian Council on Healthcare Standards (ACHS) & ACHS International **Noelle Cridland,** Health Service Chief Executive, Metro South Health **Dr Shirley Bowen FCHSM (Hon),** Director-General, Department of Health WA **Facilitator: Dr Neale Fong FCHSM CHE,** ACHSM Congress Chair	
10.35am	**SESSION CONCLUDES**	
10.35am - 11.00am	**MORNING TEA and NETWORKING – EXPO AREA MEZZANINE LEVEL** We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's barista coffee – courtesy of Griffith University Coffee Cart!	

CONCURRENT 1 | 11.00am - 12.45pm

Wed 28 Oct

ROOM: Meeting Room 2 & 3	ROOM: Meeting Room 9 & 10	ROOM: Plenary Room 2	ROOM: Meeting Room 11	ROOM: Meeting Room 5 & 6
Stream 1 **Workforce and Capability**	**Stream 2** **Leadership & Culture**	**Stream 3** **Digital Health & AI**	**Stream 4** **Case-in-5 / Failure-in-5** **NEW FOR 2026!**	**Stream 5** **Aged care, Home care, Disability care – Integration**
5 x 15min oral presentations	**4 x 20min oral presentations**	**4 x 20min oral presentations**	**6 x 10min oral presentations**	**1 x 30min and 3 x 15min oral presentations**
Chair: Dr Karen Patterson FCHSM CHE and Adam Albert MCHSM **What Really Builds Rural Senior Doctors: Evidence for Transformative Postgraduate Training Pathways, Prof Hwee Sin Chong FCHSM**, Executive Director, Queensland Rural Medical Service, Darling Downs Health **Building the Future Workforce: The Impact of the SA Health Young Professionals Group on Leadership, Capability and System Resilience, Jagi Sandhu,** YPG - Chair & Campus Operations Manager SAMI, SA Health Young Professionals Group and **Baani Adhvaryu,** YPG Deputy Chair and Senior Project Manager, SA Health **Bridging Generations in Healthcare Workforces, Mitch Driver MCHSM,** Health Management Intern, Townsville Hospital and Health Service	**Chair: Jan Adams FCHSM CHE** **From Dutch Paediatrician to Transformational Leader as Chief Medical Officer in Aotearoa New Zealand: The Inner Work Required Beyond Targets and Performance, Dr Nathalie de Vries,** Kaiuringi - Chief Medical Officer and GM Child & Youth, Health New Zealand - Whanganui District **Leadership as the Lever: Integrating Execution and Leadership Capability to Deliver Results at Scale, Ian MacDonald FCHSM CHE,** Managing Director, Studer Group & Australian Health Services Group and **Don Tidbury AFCHSM**, Chief Executive Officer, DPV Health, **Kylie Vos,** Director Leadership & Change and Coach, Studer Group **When The Doors Open: Leadership Lessons from the First Weeks of a New Hospital, Sue Mathieson MCHSM,** Chair & Board Advisor, NBC Council	**Chair: A/Prof Jo Glover FCHSM CHE** **Impact of Digital Involvement in developing and embedding a new Model of Care, Clare Byrne MCHSM**, Senior Transformation Partner, Monash Health and **Mara Krokstrom,** Transformation and Implementation Consultant, Monash Health **Beyond the pilot: what it actually takes to scale AI in health systems, Prof Andrew Way AM FCHSM CHE,** Independent Director and Advisor, Senior Advisor to Hunter Healthcare Australia/Beacon **Human in the Loop, Dollars at Stake: From Tender to Truth in Evaluating AI Assisted Clinical Coding, Odette Taylor,** Director Health Information Services, Northern Health	**Chair: Dr Judith Daire FCHSM CHE** **Harnessing AI powered analysis to drive risk maturity and patient safety improvement, Associate Professor Margaret Way FCHSM CHE,** Associate Professor, Teaching and Learning, Monash University **Applying evidence to reduce waiting times- balancing demand and capacity, Dr Annie Lewis,** Research Fellow, Eastern Health/La Trobe University **Reinvigorating the Daily Safety Brief: Strengthening Safety, Flow and Accountability at Northern Health, Laura Hughes MCHSM,** Director, Clinical Operations and Performance, Northern Health, **Linda Romano,** Chief Operating Officer, Northern Health, **Jennifer Gilham AFCHSM**, Divisional Director Emergency Services and Access, Northern Health	**Chair: Allison Grierson FCHSM CHE** **Creating opportunities for transition: The future of care between the public health and aged care sectors in Australia. What we can learn from each other (30mins), Adjunct Professor Alan Lilly FCHSM CHE,** Executive Consultant, JohnStaff Advisory and **Kelly Favaloro,** Principal, Johnstaff Advisory **Establishment of an Acute Frailty Team, Dr Alisha Spiteri,** Geriatrician in ED | Medical Lead - Monash at Home Aged and Rehabilitation Care and **Clare Byrne MCHSM,** Senior Transformation Partner, Monash Health **From Chatbots to Coordination: An AI Enabled Integrated Care Framework Across Four Tracer Conditions, Dr Madhan Balasubramanian FCHSM CHE**, Deputy Director, Health Care Management & Business Research Lead, Flinders Business School,

General Medicine Horizons: Workforce mapping and accreditation process to influence workforce reform priorities, **Dr Nicole Hancock,** Deputy Director, General Medicine, Bayside Health, Alfred Care Group **Improving Doctor in Training Retention Through Targeted Wellbeing and Workforce Initiatives** **Dr Milly Bakker,** Medical Administration Registrar, Royal Darwin Hospital	**Using a Biopsychosocial Lens to Enhance Integrated Care: Lessons from Oral Health Behaviours in Pregnant Women,** **Dr Minalli Vasandani FCHSM CHE**, Lecturer, Griffith Business School, Griffith University	**Evaluating the Feasibility of AI-Assisted Clinical Coding in Public Healthcare: A Proof-of-Concept Study,** **Pammy Yeoh**, Director Business & Clinical Analytics | Business Information & Performance, North Metro Health Service	**Managing variations in HACs performance in a secondary hospital: a systematic, multidisciplinary, data-driven change model,** **Catherine Li AFCHSM,** Program Manager Clinical Best Practice, Fiona Stanley Fremantle Hospitals Group **Have we adequately considered the impact of healthcare production systems on patient safety?** **Professor Sandra Leggat LMFCHSM,** Board Chair, Bairnsdale Regional Health Service **Directing Change**	Flinders University **Rethinking, Resetting and Rebuilding the NHS,** **Mark Gordon,** Founder and CEO, Health System Intelligence (HSi)
12.35pm - 12.45pm	**QUESTIONS TO THE PRESENTERS**			
12.45pm - 1.30pm	**LUNCH and NETWORKING – EXPO AREA MEZZANINE LEVEL** We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's barista coffee – courtesy of Griffith University Coffee Cart!			

PLENARY 2 | 1.30pm - 3.20pm | SOCIAL CAPITAL AND INCLUSION	*Wed 28 Oct*
ROOM	**Auditorium A.B.C.D, Cairns Convention Centre**
CHAIRPERSON	**Dr Neale Fong FCHSM CHE,** ACHSM Congress Chair
1.30pm - 1.40pm	**SPECIAL ANNOUNCEMENT**
1.40pm - 2.20pm	**KEYNOTE ADDRESS (Virtual): The Power of Community** **Hugh Mackay AO,** Social psychologist and researcher, bestselling author
2.20pm - 3.20pm	**KEYNOTE PANEL: Beyond Good Intentions: How Social Capital and Inclusion Deliver Better Health Outcomes** **Kate Jenkins AO,** Chair, Australian Sports Commission and President, Australian Red Cross **Margie Apa AFCHSM,** Former CE, Health New Zealand (Te Whatu Ora) **Renee Williams**, Board Chair, Torres and Cape Hospital and Health Service **Facilitator: Holly Cook,** Founder and Director, North
3.20pm - 3.45pm	**AFTERNOON TEA – EXPO AREA MEZZANINE LEVEL** We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's barista coffee – courtesy of Griffith University Coffee Cart!

CONCURRENT 2 | 3.45pm - 5.30pm

ROOM: Plenary Room 2	**ROOM:** Meeting Room 2 & 3	**ROOM:** Meeting Room 9 & 10	**ROOM:** Meeting Room 11	**ROOM:** Meeting Room 5 & 6
Stream 6 **Governance**	**Stream 7** **System Flow & Efficiency**	**Stream 8** **Innovation & Co-design**	**Stream 9** **Lightning Talks** **NEW FOR 2026!**	**Stream 10** **Aged care, Home care, Disability care – Integration**
5 x 15min oral presentations	**5 x 15min oral presentations**	**4 x 20min oral presentations**	**7 x 5min oral presentations**	**5 x 15min oral presentations**
Chair: Prof Len Notaras AO FCHSM CHE **Clinical Governance Simulator for Delivery Across Queensland, Beverley Sutton FCHSM CHE,** Chief Executive Officer, Australasian Institute of Clinical Governance (AICG) **Clinical Governance: Moving Beyond Discourse Driven Performative Assurance, James Goodwin**, Manager Patient Safety and Risk, Health New Zealand - Southern **SAFER by Design — Clinical Governance for the Digital Health World, Dr Monica Trujillo FCHSM CHE,** Chief Health & Risk Officer, Telstra Health **Bedside or boardside? Bridging clinical risk and enterprise governance into one assurance story, Michael Howell**, Head of Risk Research & Knowledge, Protecht	**Chair: Adam Stormont FCHSM CHE** **From Compliance to Capability: Reimagining Workforce Performance Reviews as a Safety and Quality Leadership Practice for Health Managers, Dr Karen Patterson FCHSM CHE,** Chief Nursing Officer, Ausmed**, Zoe Youl,** Head of Clinical Governance, Ausmed **Short Term Escalation Plan – A Redesign of an Operational Assessment Tool to Restore Objectivity, Standardisation and System Responsiveness, Ben Wakeling AFCHSM CHM,** Director, Clinical Strategy and Outcomes, Illawarra Shoalhaven LHD **Is a wholistic quality improvement program to reduce hospital-acquired complications economically viable in an Australian local health service?, Catherine Li AFCHSM,** Program Manager Clinical Best Practice, Fiona Stanley Fremantle Hospitals	**Chair: Dr Tony Gill AFCHSM CHM** **Designing Discharge: A Co-Designed Model for Safe Care Transitions from clinics to the community, Dr Rachael Sutherland**, GP Liaison Consultant, St Vincent's Hospital Melbourne and **Meg Marmo,** Health Independence Program Manager, Clinics to Community Lead, St Vincent's Hospital Melbourne **Aussie Aunties – An Innovation Improving Workforce Integration and Fostering a Culture of Belonging, Cate Cannon,** Quality & Safety Manager, Volunteer Manager, Belmont Hospital, Hunter New England Local Health District, **Dr Neel Gobin AFCHSM**, Regional Director of Medical Services, Hunter New England Local Health District **From review to redesign: revitalising South Australia's Statewide Clinical Networks, Heather Baron FCHSM CHE,** Director, Clinical Networks Program, Commission on Excellence and	**Chair: Dr Fowie NG FCHSM CHE** **All presentations will centre on answering a single, thought-provoking question:** What is one change you made that had a bigger impact than expected? **International Nursing Exchange Program, Jemma Smith,** Central Adelaide LHN, Central Adelaide LHN **Decarbonising Health Care: The Power of EV Enabled HITH, Julie Adams,** Director, View Health Pty Ltd **Leading Digital Strategy Through AI Enabled Workforce Voice, Nick Owen**, Business Partner, Intelligence & Applications, BHN Better Health Network **A Structured Mentorship Roadmap for Developing Health Service Leadership Competencies: Experience from the ACHSM Mentorship Program, Prof Neeraj Bedi FCHSM CHE**, Professor and Head - Community Medicine, Peoples	**Chair: Tracey Silvester FCHSM CHE** **Seeing the Invisible: Using Data Integrity to Improve Long Stay Patient Management and Funding, Pierra O'Brien,** Health Access Reform and Transformation (HEART), North Metropolitan Health Service **Delayed Discharge Older Patients in Queensland: System Pressures, Insights, and Opportunities, Lloyd Hopkins,** Principal Planning Officer, System Planning Branch, System Policy and Planning Division, Queensland Health **Advancing Place-based Accountability for Effective Primary Healthcare, Prof Jeanette Ward FCHSM CHE**, Honorary Professor, Nulungu Research Institute, University of Notre Dame **Connecting Care: A Unified EMR Journey, Terri Fiorenza,** Director Electronic Medical Record, Northern Health

Leading a New Model in an Unfamiliar Setting: Building Culture, Capability and Care for a Hotel Based Transition Care Service. **Fiona Margrie**, Operations Director, Amplar Health, **Cara Flynn**, Service Manager, Amplar Health	Group **Embedding the Safe and Connected Operating Model: Accelerating System Performance Improvement,** **Dr Emma McCahon,** Chief Executive Officer, CALHN, SA Government **An Australian First Partnership to Build a Quality Management System: Insights from the First Year of the SMHS Improvement Method,** **Madeleine Ridley**, Director, SMHS Improvement Office, South Metro Health Service - WA Health	Innovation in Health **Sustaining culture change: Empirical lessons for frontline and executive managers from a four-year speaking-up initiative evaluation,** **Sarah Moon AFCHSM,** Nurse Manager, Research and Benefits, Department of Health Tasmania	College of Medical Sciences and Research Center, Bhopal. MP. India and **Jeffrey Asomaning,** Korle-Bu Teaching Hospital, Accra Ghana/University of New South Wales **Virtual ward rounds – facilitating timely, equitable access to specialist care in Regional Victorian Health Services (A pilot),** **Lisa Beach**, Project Manager, Royal Melbourne Hospital **Transforming Clinical Services across a complex Multi-Campus Health Network,** **Louisa Ford AFCHSM,** Director Operations, Surgery & Anaesthetics, Eastern Health and **Catherine Hillman**, Director of Nursing / Deputy Director Operations, Surgery & Anaesthetics, Eastern Health **Drone-Enabled Healthcare Logistics in Rural Australia: A Scoping Review,** **Prof Nasim Salehi,** Bond University	**Beyond Distance: Why Rural Primary Care Access Remains Unequal,** **Tracey Silvester FCHSM CHE,** Lecturer, Griffith University
5.30pm - 7.30pm	**WELCOME RECEPTION** **CAIRNS CONVENTION CENTRE | Exhibition Area, Mezzanine Level**			

DAY 2: THURSDAY 29 October

CONCURRENT 3 | 8.00 - 9.30am | WORKSHOPS

Thurs 29 Oct

ROOM: Meeting Room 2 & 3	ROOM: Meeting Room 9 & 10	ROOM: Meeting Room 5 & 6	ROOM: Plenary Room 2
Workshop 1	**Workshop 2**	**Workshop 3**	**Workshop 4**
90-minute workshop	90-minute workshop	90-minute workshop	90-minute workshop
Reframing Safety: Leadership and Collaboration for a More Resilient Health System **FACILITATOR:** **Associate Professor Melanie Barlow,** Director, Reframing Conversations **Chair: Leticia Whelan FCHSM CHE**	**AI Governance in Healthcare – What Boards and Executives Need to Know** **FACILITATORS:** **Pieter Walker FCHSM CHE** **Leah Falkingham,** ACHS **Katie Robinson AFCHSM CHM,** ACHS **Chair: Dr Tony Gill AFCHSM CHM**	**Beyond Burnout: Why Psychological Safety is the Missing Link in Workforce Wellbeing—and What to Do About It** **FACILITATOR:** **Sasha Burnham,** Head of Research and Executive Director, Data Drives Insight **Chair: Adam Stormont FCHSM CHE**	**Right Care, Right Place, Right Time: Designing the Organisational Infrastructure for Relational and Patient-Centred Care** **FACILITATORS:** **Debra Zanella MCHSM,** Chief Executive Officer, Ruah Community Services **Elsie Blay,** Chief Operating Officer, Ruah Community Services **Chair: Dr Karen Patterson FCHSM CHE and Adam Albert MCHSM**
9.30am - 10.00am	**MORNING TEA and NETWORKING – EXPO AREA MEZZANINE LEVEL** We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's barista coffee – courtesy of Griffith University Coffee Cart!		

PLENARY 3 | 10.00am - 12.00pm | BEYOND BOUNDARIES: INTEGRATED CARE	*Thurs 29 Oct*
ROOM	**Auditorium A.B.C.D, Cairns Convention Centre**
CHAIR	**Dr Neale Fong FCHSM CHE,** ACHSM 2026 Congress Chair KINDLY SUPPORTED BY UnitingCare
10.00am - 10.30am	**KEYNOTE ADDRESS: David Briggs Oration LINK** **Change takes time … or does it?** Often described as a leader and change-maker, Kate will share stories of people that have inspired her and her experience of change in workplaces, defence and sport. **Kate Jenkins AO,** Chair, Australian Sports Commission President, Australian Red Cross
10.30am - 11.00am	**KEYNOTE ADDRESS: Power, Equity and the Future We Choose** **Adj/Prof Janine Mohamed,** 2024 VIC Australian of the Year
11.00am - 12.00pm	**KEYNOTE PANEL: Integrated Care** **Adj/Prof Janine Mohamed,** 2024 VIC Australian of the Year **Ben Edwards,** Chief Executive Officer, UnitingCare Queensland **Ben Tooth,** Chief Executive Officer, Northern Queensland Primary Health Network **Facilitator: Dr Neale Fong FCHSM CHE,** ACHSM 2026 Congress Chair
12.00pm	**SESSION CONCLUDES**
12.00pm - 1.00pm	**LUNCH and NETWORKING – EXPO AREA MEZZANINE LEVEL**

PLENARY 4 | 1.00pm - 2.45pm | DIGITAL HEALTH		*Thurs 29 Oct*
ROOM	**Auditorium A.B.C.D, Cairns Convention Centre**	
CHAIR	**Dr Neale Fong FCHSM CHE,** ACHSM Congress Chair	KINDLY SUPPORTED BY ventia Together we go further
1.00pm - 1.03pm	**SPONSOR ADDRESS: Jeff Kennedy,** General Manager Local Government and Health, Ventia	
1.03pm - 1.30pm	**INTERNATIONAL KEYNOTE ADDRESS: AI and the Scope of Practice Opportunity** **Harold (Hal) Wolf,** President & CEO, HIMSS	
1.30pm - 2.45pm	**KEYNOTE PANEL: Disrupt or Be Disrupted: Leading Through the Digital Revolution** **Harold (Hal) Wolf,** President & CEO, HIMSS **Bettina McMahon**, Chief Executive Officer, Healthdirect Australia **Dr Tanya Kelly,** Deputy Director-General, eHealth Queensland, Queensland Health **Adj Prof Malcolm Pradhan,** Adjunct Professor, Digital Health, University of Sydney **Facilitator: Dr Neale Fong,** ACHSM 2026 Congress Chair	
2.30pm - 2.45pm	**QUESTIONS TO THE PANEL**	
2.45pm	**SESSION CONCLUDES**	
2.45pm - 3.15pm	**AFTERNOON TEA and NETWORKING – EXPO AREA MEZZANINE LEVEL** We encourage all our congress delegates to visit our valued sponsors and exhibitors during the meal breaks. And yes, there's barista coffee – courtesy of Griffith University Coffee Cart!	

CONCURRENT 4 | 3.15pm - 5.00pm

ROOM: Meeting Room 2 & 3	ROOM: Meeting Room 9 & 10	ROOM: Plenary Room 2	ROOM: Meeting Room 5 & 6	ROOM: Meeting Room 11
Stream 11 **Equity & Inclusion**	**Stream 12** **Education & Development**	**Stream 13** **Clinical Practice Transformation & Models of Care**	**Stream 14** **Significant Learning from PechaKucha Presentations**	**Stream 15** **Aged care, Home care, Disability care – Integration**
5 x 15min oral presentations	5 x 15min oral presentations	5 x 15min oral presentations	7 x 6.5min oral presentations	4 x 20min oral presentations
Chair: Bettina Anderson **From 1,085 Days to 2: How Remote Capsule Endoscopy Reporting Is Eliminating Diagnostic Inequity in Regional Queensland, Dr Raymond Wen AFCHSM,** Chief Growth Officer, Telecare Australia and **Samantha Bullman**, Gastroenterology/ Inflammatory Bowel Disease (IBD) Clinical Nurse Consultant **International Recruitment at Latrobe Regional Health: A whole of community approach, Don McRae AFCHSM CHM**, Chief Executive, Latrobe Regional Health **Strengthening Aboriginal Health Partnerships Through MoUs and Shared Governance: The EMHS–ACCHS Approach to Embedding Aboriginal Authority and Improving Continuity of Care, Sharon Clews,** Director Aboriginal Health, East Metropolitan Health Service and **Danielle McGuire,** CEO (Acting), Moorditj Koort Aboriginal Corporation	**Chair: Amanda Shepherd** **Preparing Future Health Leaders for Future Health Systems: Designing a Postgraduate Unit on Innovation, Emerging Technologies, and Responsible AI Use, Dr Melanie Murray FCHSM CHE,** Senior Lecturer, Murdoch University, **Hollie Tinetti MCHSM**, Lecturer in Postgraduate Studies, Murdoch University **Improving Digital Competencies for Health Service Managers and Implications for Australia, Dr Mark Brommeyer AFCHSM CHM,** Senior Lecturer, Flinders University **Shaping podiatry careers in public health through innovative career pathway models, Dr Michelle Kaminski,** Allied Health Research Advisor, Monash Health **Leadership across the membrane Elizabeth Sinclair,** CEO, Yea and District Memorial Hospital	**Chair: Hayden Fletcher FCHSM CHE** **Closing the Gap Between Evidence and Practice: A National Care Pathways Reset, Rhonda Morton FCHSM,** Director Strategy and Partnerships, Streamliners Australia **What happens when you ask doctors: Taking a design thinking approach to hand hygiene routines, Associate Professor Mark Mattiussi FCHSM CHE,** Chief Medical Officer and Director Medical Services, RBWH - Metro North Health **Embedding a short stay arthroplasty model in a public Hospital, Sarah Hobson,** Program Director, Fiona Stanley Fremantle Hospital Group **Agile Co-Design: Leading Continuous Improvement in Public Mental Health Services, Jonathan Tyler,** Program Implementation Manager, Barwon Health and **Dr Rachel Tindall AFCHSM CHM,** Chief of National Programs, Orygen	**Chair: Andrew Newton FCHSM CHE** **Bold, grounded and coherent: leading strategic planning in times of change, Simon Bailey,** Manager Marketing, Communications and Engagement, Better Health Network (BHN) and **Philippa Goddard**, Consultant, Impact Co. **AI and its impact on Strategic Asset Management, Jeff Kennedy,** General Manager Local Government and Health, Ventia **Cultural governance as the engine of health equity reform across Torres and Cape, Rex O'Rourke FCHSM CHE,** Health Service Chief Executive, Torres and Cape Hospital and Health Service and **Tahlia O'Regan**, Project Manager, Health Equity Strategy, Torres and Cape Hospital and Health Service	**Chair: Alice Evans FCHSM CHE** **Metro North Health and JobAccess inclusive workforce innovation: How leadership & national collaboration are transforming disability inclusive practice for the future health system, Kellie Wheeler,** Professional Adviser, National Disability Recruitment Coordinator and **Shannon Dawson**, Disability Program Director, Metro North Health **Standing Up a Transition Care Service in a Hotel in 90 Days: The Pullman Adelaide Experience, Sarah McRae MCHSM**, Chief Executive Officer, Amplar Health Home Hospital **Consumer risk profile an integrated view, Amanda Bandeira Ranger**, AI Lead, Silverchain **Community Health in a Virtual Environment: An innovative, integrated model of care for Older Adults in Residential Aged Care, Dr Zarrin Allam MCHSM**, Head of

From 5% to 100%: Transforming Workforce Performance Reviews in Health and Aged Care, **Dr Karen Patterson FCHSM CHE,** Chief Nursing Officer, Ausmed**, Zoe Youl,** Head of Clinical Governance, Ausmed **Filling the gap between policy and multicultural safety,** **Dr Helen Nelson,** Director of Research, Carey Hope Ltd and **Hayley Harrison,** Co-ordinator Consumer, Western Australian Child and Adolescent Health Service	**Developing a Northern Territory specific Health Services Management degree: The role of Course Advisory Committees in curriculum co design** **Dr Charles Mpofu,** Lecturer, Charles Darwin University	**Safe, Smart, and Virtual: A Multidisciplinary Pre-Admission Anaesthetic Clinic Addressing Perioperative Workforce and Safety Challenges in Regional Queensland,** **Dr Raymond Wen AFCHSM,** Chief Growth Officer, Telecare Australia	**System improvement, redesign & performance The Ecosystem of Digital Health and AI for Smart Health care in Hong Kong,** **Dr Fowie Ng FCHSM CHE,** Associate Professor, Tung Wah College **Real-Time Prediction and Display of Emergency Department Waiting Times Using Machine Learning,** **Ben Smith MCHSM,** Project Manager (Clinical Operations), Royal Melbourne Hospital **Aligning EMR Enhancement processes with IHI methodology,** **Clare Byrne MCHSM**, Senior Transformation Partner, Monash Health, and **Mara Krokstrom**, Transformation and Implementation Consultant, Monash Health **Australian bundling payment reforms: Facilitating cost-effective value-based healthcare for the National Health Reform Agreements (NHRA) 2026-2031 Addendum,** **Dr Kathryn Antioch AFCHSM CHM,** Chief Executive Officer, Guidelines and Economists Network International	Department, Cohive Aged Care, East Care Connect; Royal Perth Hospital
4.40pm - 5.00pm	**QUESTIONS TO THE PRESENTERS**			
5.00pm	**SESSION CONCLUDES – see next page for Congress Dinner information….**			

CONGRESS DINNER

Thursday 29 October

7.00pm-10.45pm

Theme: Go Troppo!

Prizes for best dressed!

Auditorium, Cairns Convention Centre

Three-course dinner + drinks, followed by band and dancing!

Pre-dinner drinks from 6.30pm

No black tie allowed! We want to see your brightest neon colors, wildest patterns, and most eccentric outfits. Dress to express, push the boundaries, and let's get a little bit crazy! The most delightfully mad, creative, and over-the-top outfit will walk away with our ultimate Best Dressed Prize! Go big or go home!

FRIDAY 30 October	*Fri 30 Oct*
PLENARY 5 | 8.30am - 10.45am | INSPIRATIONAL CLOSING PLENARY	
ROOM	**Auditorium A.B.C.D, Cairns Convention Centre**
CHAIR	**Dr Neale Fong FCHSM CHE**, ACHSM 2026 Congress Chair
8.30am	**PLATED BREAKFAST SERVED**
8.35am - 8.50am	**Digital Poster prizes announced and Exhibition Prize Giveaway**
8.50am - 9.25am	**KEYNOTE ADDRESS:** **Professor Zoe Wainer FCHSM CHE,** Director General, Australian Centre for Disease Control
9.25am - 9.40am	**AUDIENCE QUESTIONS TO PROF WAINER,** moderated by Dr Neale Fong
9.40am - 10.15am	**KEYNOTE ADDRESS: Equity through Accessibility: Getting from *Why* to *How*** **Dr Rolf Gomes,** Founder and Cardiologist, Heart of Australia 2026 Australian of the Year for Queensland
10.15am - 10.30am	**AUDIENCE QUESTIONS TO DR GOMES,** moderated by Dr Neale Fong
10.30am - 10.45am	**CONGRESS CLOSE AND ANNOUNCEMENT OF NEXT YEAR'S CONGRESS!**

ACHSM Health Leadership Congress 2026: Digital Poster Presentations

Digital posters will be displayed on the **Mezzanine Level** within the Expo and Catering Area.

WEDNESDAY 28 OCTOBER 2026 | MORNING TEA 10.35AM-11.00AM			
Time	**TV**	**Title**	**Author/s**
10.40-10.50AM	1	Transforming Rehabilitation in the Home (RITH): A Client-Centred Redesign to Improve Flow and Outcomes	**Shelley Fulton**, Operations Manager NSR, CALHN
10.40-10.50AM	2	Reorganization of Psychiatric Occupational Therapy Services and Its Impact on Patient Outcomes and Workforce Competency	**Dr Ching Man Eris HO FCHSM, CHE,** Department Manger (Occupational Therapy), Tai Po Hospital, Hospital Authority, HKSAR
10.50-11.00AM	1	South Metropolitan Health Service of WA hospital-network approach to psychosocial risks & hazards: collaborative co-design, challenges and celebrations	**Assoc Prof Jon Chan**, Chief Wellbeing Practitioner & Consultant Physician in Rehabilitation Medicine, South Metropolitan Health Service WA
10.50-11.00AM	2	Implementing Delirium Surveillance in Hospitalized Older Adults: A Quality Improvement Initiative	**Alice Yuk-Yu Cheng,** Chief Nursing Officer, St Paul's Hospital
WEDNESDAY 28 OCTOBER 2026 | LUNCH 12.45PM-1.30PM			
1.00-1.10PM	1	From Leadership Development to System Impact: Building a Collaborative and Resilient Health Service through SMHS Care to Lead	**Assoc Prof Jon Chan**, Chief Wellbeing Practitioner & Consultant Physician in Rehabilitation Medicine, South Metropolitan Health Service WA
1.00-1.10PM	2	Preventable paediatric dental visits to Public Emergency Departments in South-East Queensland, Australia.	**Leah Hobbs,** Principal Project Officer, Metro South Health
1.10-1.20PM	1	Reinvigorating the Daily Safety Brief: Strengthening Safety, Flow and Accountability at Northern Health	**Laura Hughes MCHSM,** Director, Clinical Operations and Performance, Northern Health, **Linda Romano,** Chief Operating Officer, Northern Health , **Jennifer Gilham AFCHSM**, Divisional Director Emergency Services and Access, Northern Health
1.10-1.20PM	2	Legal Literacy as a Patient Safety Intervention: Strengthening Clinical Decision-Making for Resilient Health Systems	**Dr Rohit Sharma AFCHSM CHM,** Senior Practitioner, SA Health
WEDNESDAY 28 OCTOBER 2026 | AFTERNOON TEA 3.20PM-3.45PM			
3.20-3.30PM	1	Navigating Pregnancy with Congenital Heart Disease: Exploring Perinatal Healthcare Needs Through a Mixed-Methods Approach	**Dyone Bettega MCHSM,** Health Services Planner, Western Sydney Local Health District
3.20-3.30PM	2	Embedding a culture of quality Improvement through strategic practice innovation	**Caroline Kratzing,** Deputy Manager, Dietetics and Nutrition, Alfred Care Group, Bayside Health
3.30-3.40PM	1	A Bilateral Workforce Solution: The Live Well Pathways Model for Personal Care and Workforce Development in Rural Australia	**Michael Barns**, CEO, LiveWell Pathways and **Alice Evans FCHSM CHE,** CEO, Madec Ltd
3.30-3.40PM	2	Redesigning Autism Diagnostic Pathways: A Whānau Centred Super Clinic Model of Care to Improve Access, Experience and Workforce Capability	**Debbie Paotama**, Clinical Team Leader, Te Oranga O Nga Rito, Waitemata District, Health New Zealand and **Jo Grounsell AFCHSM**, Operations Manager, Waitemata District, Health New Zealand

THURSDAY 29 OCTOBER 2026 | MORNING TEA 9.30AM-10.00AM			
Time	**TV**	**Title**	**Author/s**
9.35-9.45am	1	AI-Enabled Real-Time Patient Experience Management: A Leadership and Service Transformation Approach	**Dr Omer Ahmed,** Health Policy Advisor, Insight Excellency and Care, **Dr Ammar Alfadl,** General Practioner, Abba International Private Hospital
9.35-9.45am	2	Breaking the stigma of workplace hormonal health: A collaborative journey of women's wellbeing at South Metropolitan Health Service Western Australia	**Assoc Prof Jon Chan**, Chief Wellbeing Practitioner & Consultant Physician in Rehabilitation Medicine, South Metropolitan Health Service WA
9.50-10.00am	1	Transforming Paediatric Cancer Care: The Power of Human-Centered AI	**Mahalakshmi Shivashankar,** Health Information Technology Expert / Project Manager, College of Business, Creative Arts, Law and Social Sciences | Flinders University. *Co-authors:* Abdel Shafei • Madhan Balasubramanian • Professor Adela J McMurray, • Dr Bruno Pereira, - College of Business, Creative Arts, Law and Social Sciences Factory of the Future, Flinders University
9.50-10.00am	2	Sustaining improvement beyond implementation: Lessons for change strategies from an eight-year evaluation	**Sarah Moon,** Nurse Manager, Research and Benefits, Department of Health Tasmania
THURSDAY 29 OCTOBER 2026 | LUNCH 12.00PM-1.00PM			
12.15-12.25pm	1	Challenges faced by obstetricians and gynaecologists in cervical cancer screening among rural Malaysian women - pilot case study	**Dr Ibrahim Tahir Bin Dato' Dr. Hj. Naosherwan Anwar MCHSM**, Deputy Director, Penang General Hospital
12.15-12.25pm	2	Shift work, chronotype and poor sleep among Hong Kong nurses	**Prof Yuen Ting Julie MA**, JC School of Public Health and Primary Care, The Chinese University of Hong Kong
12.25-12.35pm	1	A role-based workforce capability model for aged care workers under the Aged Care Act 2024	**Rhylee Ford MCHSM,** Health Management Intern, ACHSM, **Johanna Hayes**, Divisional Director Subacute and Hospital Without Walls, Northern Health, **Nina Colon MCHSM,** Health Management Intern, ACHSM
12.25-12.35pm	2	Emergency Management systems in a hospital setting	**Dr Felix Ho OAM ASM FCHSM CHE**
THURSDAY 29 OCTOBER 2026 | AFTERNOON TEA 2.45PM-3.15PM			
2.50-3.00pm	1	Insights into the development and testing of a "Home First" approach	**Clare Byrne MCHSM,** Senior Transformation Partner, Monash Health
2.50-3.00pm	2	Shifting the Model: ADKAR Change Management to Improve Medications Reconciliation at Transitions of Care	**James Dwyer AFCHSM CHE,** Director of Pharmacy, Mercy Health
3.00-3.10pm	1	Lessons for change Leaders on sustaining cultural change: A four-year evaluation of a speaking-up program in a tertiary Hospital	**Sarah Moon,** Nurse Manager, Research and Benefits, Department of Health Tasmania
3.00-3.10pm	2	Healthcare Workers' (HCWs) Role in Inclusive Disaster Risk Reduction (IDRR) for Individuals with Chronic Illnesses (ICIs) in the Fiji Islands: A qualitative study	

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