February 2011 Library Bulletin

ADMISSIONS

Avoiding Hospital Admissions
Purdy, Sarah, King’s Fund, December 2010
http://www.kingsfund.org.uk/publications/avoiding_hospital.html

AGED CARE

Aged Care Complaints Management Framework
Department of Health and Ageing, February 2011
A proposed framework for managing complaints resolution processes regarding Commonwealth-subsidised residential and community aged care services. Submissions close 22 March 2011.

Enhanced Prudential Regulation of Accommodation Bonds – Consultation Paper
Department of Health and Ageing, February 2011
Proposed reforms to the current prudential requirements relating to accommodation bonds, which will strengthen regulatory protection of aged care residents’ savings. Submissions close 8 March 2011.

Seniors and the Health Care System: What is the Impact of Multiple Chronic Conditions?
Canadian Institute for Health Information, 2011

AUSTRALIAN HEALTH SYSTEM

Australia’s Health System Needs Re-balancing: A Report on the Shortage of Primary Care Services in Rural and Remote Areas
National Rural Health Alliance, January 2011
http://nrha.ruralhealth.org.au/publications/?IntContId=60&IntCatId=6

Gillard Health Program: Reform without Change?
Gillespie, James, Inside Story, February 2011

Medicare Local Guidelines and Information for Applicants
Department of Health and Ageing, February 2011
A key component of the National Health Reforms is the establishment of a new nation-wide network of Medicare Locals to be locally responsive, to address local needs, to improve access to services and to drive integration across the health care system.


Using Microeconomic Reform to Deliver Patient-centred Health Care: Engaging and Empowering Citizens is the Key to Better Health Outcomes
Business Council of Australia, February 2011
This paper argues for using a microeconomic reform perspective to add to the current health reform debate.

Companion Paper: Selected Facts and Statistics on Australia’s Healthcare Sector
Business Council of Australia, February 2011

DECISION MAKING

Evidence-based Decision-making: Practical Issues in the Appraisal of Evidence to Inform Policy and Practice

Knowledge to Action: Integrating the Use of Evidence in Management Decision Making
Lefebre, Nancy, Healthcare Management Forum, Vol. 23(2) Summer 2010 pp. 48-52
Methods for Investigating Decision Making in Health Care Network Meetings

DISASTER PLANNING

‘Adrenaline’ Mollifies Earthquake’s Impact
How the estates team helped keep vital hospital services running in the aftermath of the September 2010 Christchurch earthquake.

GENERAL PRACTICE

Following the Funding Trail: Financing, Nurses and Teamwork in Australian General Practice
http://www.biomedcentral.com/1472-6963/11/38/abstract

It’s Much More Fun in General Practice
Talk about health policy reform often loses sight of the people in the system and their stories.

HEALTH CARE

Clinical and Service Integration: The Route to Improved Outcomes
Curry, Natasha and Ham, Chris, King’s Fund, November 2010
Does integration of care act as a barrier to choice and competition? Summarises relevant evidence about high-profile integrated systems in the United States and also outlines examples of integrated care in North America and Europe for particular groups.
http://www.kingsfund.org.uk/document.rm?id=8834

Estimating the Costs of Specialised Care
Daidone, Silvio and Street, Andrew, Centre for Health Economics, Research Paper no. 61, February 2011
Some specialised hospitals claim to require more generous funding than general hospitals. This claim is based on the assertion that their patients are different, and that these differences outweigh the cost advantages of specialisation.
http://www.york.ac.uk/che/news/che-research-paper-61/

High-value, Cost-conscious Health Care: Concepts for Clinicians to Evaluate the Benefits, Harms and Costs of Medical Interventions
This article discusses 3 key concepts for understanding how to assess the value of health care interventions.
http://www.annals.org/content/154/3/174.full.pdf

The Hot Spotters
Can we lower medical costs by giving the neediest patients better care?
http://www.newyorker.com/reporting/2011/01/24/110124fa_fact_gawande?currentPage=1

HEALTH FACILITIES PLANNING AND DESIGN

Cancer Care Concepts: Improving the Treatment Process through Better Design

Evidence-based Design Case Studies
HDR Architecture has released 3 videos highlighting evidence-based design principles in action.
http://www.hdrinc.com/markets/architecture/healthcare/evidence-based-design-case-studies

Exploring Improvements in the Design of Patient-centered Maternity and New Born Facilities
http://www.bbhhealthcare.co.uk/show.php?page=feature&id=1755&story=1755

HAAD Health Facility Guidelines
Health Authority of Abu Dhabi, 2011
The Health Authority of Abu Dhabi, the regulator of the health care sector in the Emirate of Abu Dhabi, has launched new "Healthcare Facility Design Standards" for the Emirate.

Information Flow: Using ‘Lean’ to Improve Installation of a Hospital’s Technology Backbone

Inside View: How Can BIM Help the Interior Design Process?
http://www.hfmmagazine.com/hfmmagazine_app/jsp/article_display.jsp?dcrpath=HFMMAGAZINE/Article/data/02FEB2011/0211HFM_FEA_Insideview&domain=HFMMAGAZINE

Making Existing Healthcare Buildings Sustainable: Final Report
Palmer, Jason and others, SHINE (the Learning Network for Sustainable Healthcare Buildings) 2010
SHINE has released the findings of a research project that focuses attention on the options for improving and future-proofing the NHS infrastructure. http://www.shine-network.org.uk/?p=mod_contents&mod=11

‘Strategic Approach’ Can Reveal Benefits
Outlines key steps and priorities for large healthcare providers seeking to establish and implement an effective asset management strategy.

HEALTH SERVICES RESEARCH

A Checklist for Health Research Priority Setting: Nine Common Themes of Good Practice
Viergever, Roderik F and others, Health Research Policy and Systems, Vol 8 2010
http://www.health-policy-systems.com/content/pdf/1478-4505-8-36.pdf

A New Pathway for the Regulation and Governance of Health Research
The Academy of Medical Sciences, January 2011

HEALTH SYSTEMS

Cost Reduction in Health Systems: Lessons from an Analysis of $200 Million Saved by Top-performing Organisations
Caldwell, C and others, Frontiers of Health Services Management, Vol. 27(2) Winter 2010 pp. 3-17

How Health Systems Make Available Information on Service Providers: Experience in Seven Countries
Cacace, M and others, RAND Europe, 2011
http://www.rand.org/pubs/technical_reports/TR887.html

Monitoring the Building Blocks of Health Systems: A Handbook of Indicators and Their Measurement Strategies
World Health Organization, 2010

The Operating Framework for the NHS in England 2011/12
UK Department of Health, December 2010
All parts of the health service are required to work across organisational boundaries to respond positively to the reform set out in Equity and Excellence: Liberating the NHS, whilst ensuring that service quality and financial performance are maintained and improved at a time of change.

Reflecting on Results: Review of the (SA) Public Health System’s Performance for 2008-2010
Government of South Australia, Health Performance Council, December 2010

INFORMATION AND COMMUNICATION TECHNOLOGY

Why is it Difficult to Implement E-health Initiatives? A Qualitative Study
Murray, Elizabeth and others, Implementation Science, Vol. 6, 2011
http://www.implementationscience.com/content/6/1/6

LEADERSHIP

Building Healthy and Sustainable Health Care Organisations
Lowe, Graham, Qmentum Quarterly (Accreditation Canada), December 2010
Health care employers can be leaders in creating healthy, humanly sustainable organisations. Doing so will benefit patients, employees and physicians, and society.

Evidence: What’s Leadership Got to Do with It? Exploring Links between Quality Improvement and Leadership in the NHS
Health Foundation, January 2011
This report contains insights into how leadership development can support QI in the NHS. The findings contribute to what is known about the links between leadership and improvement in the NHS, and provide new ways of understanding the nature of this improvement work.

MENTAL HEALTH SERVICES

Creating a Sustainable and Effective Mental Health Workforce for Gippsland, Victoria: Solutions and Directions for Strategic Planning
Sutton, Keith, Maybery, Darryl and Moore, Terry, Rural and Remote Health, Vol. 11 January 2011
This study from Gippsland, Australia, sought the views of mental health service leaders about the global human resources issue - recruiting and retaining rural mental health workers. The reflections and creative solutions reported, grounded as they are in day-to-day management work, bring a new voice to the literature of rural health human resources.

Mental Health and the Productivity Challenge: Improving Quality and Value for Money
Naylor, Chris and Bell, Andy, King's Fund and Centre for Mental Health, December 2010
Due to the significant financial challenges facing the NHS, this report explores how mental health services could be delivered in a different and more cost-effective way.
http://www.kingsfund.org.uk/publications/mental_health_and.html
Mental Health Workforce: NSW Health
NSW Audit Office, December 2010
This audit assessed whether NSW Health distributes the mental health frontline clinical workforce effectively.

PATIENT CARE

Achieving an Exceptional Patient and Family Experience of Inpatient Hospital Care
Balik, B and others, Institute for Healthcare Improvement, 2011

Feeling Better: Improving Patient Experience in Hospital
The NHS Federation, January 2011
http://www.nhsconfed.org/Publications/reports/Pages/Feeling-better-Improving-patient-experience-in-hospital.aspx

Joined-up Care: Delivering Seamless Care: A Practical Guide to Making Change Happen
NHS Institute for Innovation and Improvement, 2011
http://www.institute.nhs.uk/qipp/joined_up_care/joined_up_care_homepage.html

PRIMARY CARE SERVICES

European Primary Care Monitor: Structure, Process and Outcome Indicators
Kringos, Dionne S and others, BMC Family Practice, Vol. 11, 2010
http://www.biomedcentral.com/1471-2296/11/81/abstract

Improving Primary Health Care for All Australians
Department of Health and Ageing, February 2011

New Investments in Primary Care in Australia
Del Mar, Chris, BMC Health Services Research, Vol. 11, 2011
http://www.biomedcentral.com/1472-6963/11/39/abstract

READING LISTS

The following new or revised Reading Lists have been completed this month:
- Change Management
- Commissioning
- Emotional Intelligence
- Health Planning
- Models of Care

Please email library@achsm.org.au if you would like a copy of a Reading List.

RURAL AND REMOTE HEALTH

An Evaluation of Access to Health Care Services along the Rural-urban Continuum in Canada
This study assesses the equity of access to health care services across the rural-urban continuum in Canada before and after taking other determinants of access into account.
http://www.biomedcentral.com/1472-6963/11/20

SUSTAINABILITY

Measuring Sustainable Development
The Association of Public Health Observatories, Technical Briefing no. 9, February 2011

ResourceSmart Healthcare Program
Sustainability Victoria, 2010
ResourceSmart Healthcare saves time and effort in developing and implementing an environment management program consistent with government policy commitments

WORKFORCE PLANNING

Beyond 50 - Challenges at Work for Older Nurses and Allied Health Workers in Rural Australia: A Thematic Analysis of Focus Group Discussions
Fragar, Lyn J and Depczynski, BMC Health Services Research, Vol. 11, 2011
http://www.biomedcentral.com/1472-6963/11/42/abstract

Liberating the NHS – Developing the Healthcare Workforce
UK Department of Health, December 2010

UK Sector Skills Assessment 2011
Skills for Health, January 2011
This report warns that increases in skills gaps, especially in leadership and change management, pose a growing threat to the health sector’s future effectiveness.

Copies of these articles are available from the Library at a small charge. The first article is $11.00 then $5.50 each additional article. All prices are inclusive of GST.

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