April 2011 Library Bulletin

ABORIGINAL HEALTH SERVICES

Making the Connection: A Qualitative Study of Brokerage in Aboriginal Health in a Metropolitan Area of Victoria and a Regional Area of New South Wales

2010 Indigenous Expenditure Report
Productivity Commission, 2011
The estimates in the report, when combined with other information (such as levels of Indigenous disadvantage) can contribute to a better understanding of the adequacy, effectiveness and efficiency of government expenditure on services to Indigenous Australians.

AGED CARE

Caring Places: Planning for Aged Care and Dementia 2010 to 2050 Volume 2
Access Economics for Alzheimer’s Australia, 2011

BOARDS

Hospital Boards and Hospital Strategic Focus: The Impact of Board Involvement in Strategic Decision Making

HEALTH CARE

Estimating the Costs of Specialised Care
Daidone, Silvio and Street, Andrew, Centre for Health Economics, University of York, February 2011
http://www.york.ac.uk/media/che/documents/papers/researchpapers/CHERP61.pdf

Health and the Environment: A Compilation of Evidence
Australian Institute of Health and Welfare, March 2011
There is increasing awareness that our health and the environment in which we live are closely linked.

Predictive Risk and Health Care: An Overview
Bardsley, Martin and others, Nuffield Trust, 2011
Explores how predictive risk adjustment techniques are currently being used in the NHS and identifies some of the challenges involved in applying the techniques in practice.

Public Service Outputs, Inputs and Productivity: Healthcare
Hardie, M, UK Office for National Statistics, 2011
Spending on public healthcare and the output it generated both rose substantially between 1995 and 2009. Quality also rose but productivity fell slightly over the same period.

Variations in Health Care: The Good, the Bad and the Inexplicable
Appleby, John and others, King’s Fund, 2011
Variations in health care in the NHS are a persistent and ubiquitous problem. But which variations are acceptable or warranted?
http://www.kingsfund.org.uk/publications/healthcare_variation.html

HEALTH FACILITIES PLANNING AND DESIGN

Design and Health Australasia 2010 Program
Presentations are now available.
http://www.designandhealth.com/Events/Australasia-2010-Programme.aspx
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http://www.designandhealth.com/Events/Australasia-2010-Programme.aspx

Environmental Design Guide: Adult Medium Secure Services
UK Department of Health, April 2011

EuPHN, January 2011
Responses of selected members and associates of the EuHPN, in relation to the use of centralised guidelines and standards for the design and construction of healthcare buildings

Guidelines on Application of the Premises Standard
Australian Human Rights Commission, April 2011
The Disability (Access to Premises - Buildings) Standards 2010 (the Premises Standards) commence on 1 May 2011. Any application for a building approval for a new building or upgrade of an existing building on or after that date will trigger the application of the Premises Standards. The Commission has issued Guidelines to assist building professionals and those concerned with access to better understand how the Premises Standards apply to new and upgraded public buildings.

Managing High Value Capital Equipment in the NHS in England
UK National Audit Office, April 2011
Value for money is not being achieved across all Trusts in the planning, procurement and use of high value equipment. There are significant variations across England in levels of activity and a lack of comparable information about performance and cost of machine use.

One Problem, Many Solutions: How to Make Healthcare Infrastructure Deliver for Society
European Health Property Network Workshop, Stockholm, 5-7 May 2010
Mahadkar, S and others, (eds.) EuHPN, Health and Care Infrastructure Research and Innovation Centre, Loughborough University, 2010
The workshop examined the theme of ‘big bang’ versus ‘incremental’ development of the health estate.

Testing the Birth Unit Design Spatial Evaluation Tool (BUDSET) in Australia: A Pilot Study

Wayfinding for People with Dementia: A Review of the Role of Architectural Design
Marquardt, Gesine, HERD Health Environments Research & Design Journal, Vol. 4(2) 2011 pp. 75-90

HEALTH SYSTEMS

Assessing System Performance for Health Governance
World Health Organization, Regional Office for Europe, 2011
Paper from the first meeting of the European Health Policy Forum, February 2011

Wismar, Matthias and others, WHO on behalf of European Observatory on Health Systems, 2011

United Kingdom (England): Health System in Review
http://www.euro.who.int/__data/assets/pdf_file/0004/135148/e94836.pdf

INFECTION CONTROL

Antimicrobial Stewardship in Australian Hospitals 2011
Duguid, Margaret and Cruickshank, Marilyn, Australian Commission on Safety and Quality in Health Care, January 2011

INFORMATION AND COMMUNICATION TECHNOLOGY

Draft: Strategic Vision for the Australian Government’s Use of ICT
Australian Government Department of Finance and Deregulation, April 2011

Federal Health IT Strategic Plan: 2011 - 2015
US Office of the National Coordinator for Health Information Technology, March 2011
The report is available for public comment.
http://www.healthit.gov/buzz-blog/from-the-onc-desk/hit-strat-plan/

LEADERSHIP

When Power Makes Others Speechless: The Negative Impact of Leader Power on Team Performance
This paper explores the idea that power actually has a detrimental effect on leadership, especially with regard to how it affects open communication within a team.
http://www.hbs.edu/research/pdf/11-087.pdf

Why Leaders Don't Learn from Success
Failures get a post-mortem, why not triumphs?

MANAGEMENT

Strategies for Learning from Failure

MENTAL HEALTH SERVICES

Achieving Continuity of Care: Facilitators and Barriers in Community Mental Health Teams
Belling, Ruth and others, Implementation Science, Vol. 6, March 2011
Community Mental Health Teams are a key component of UK policy for integrated service delivery, but implementing this policy has raised considerable organisational challenges.
http://www.implementationscience.com/content/6/1/23/abstract

Working Paper: Transformation of a Mental Health System – The Case of Scotland and its Lessons for Australia
Smith-Merry, Jennifer, Menzies Centre for Health, February 2011

ORGANISATIONAL CULTURE

The Effectiveness of Strategies to Change Organisational Culture to Improve Healthcare Performance: A Systematic Review
Parmelli, Elena and others, Implementation Science, Vol. 6, 2011
http://www.implementationscience.com/content/6/1/33/abstract

PATIENT CARE

Care Coordination is the process where patient needs are identified and managed from the point of admission. This Policy Directive outlines the five steps in coordinating patient care to improve the patient experience and improve patient flow within the hospital.

Care Coordination: Planning from Admission to Transfer of Care in NSW Public Hospitals

QUALITY

The Meaning of Variation to Healthcare Managers, Clinical and Health-services Researchers and Individual Patients
http://qualitysafety.bmj.com/content/20/Suppl_1/i36.abstract

Quality Governance in the NHS – A Guide for Provider Boards
UK Department of Health, National Quality Board, March 2011

PERFORMANCE MANAGEMENT

Hospital Quarterly: Performance of NSW Public Hospitals: October to December 2010

NHS Performance Framework: Implementing Guidance
UK Department of Health, April 2011

PUBLIC HEALTH SERVICES

Managing Drug and Alcohol Prevention and Treatment Services
Victorian Auditor-General's Office, March 2011
This audit examined the effectiveness of drug and alcohol prevention and treatment services overseen by the Department of Health. The audit found that the Department of Health has no assurance that the service system objectives, of effective case management and continuity of care for clients and consistent, high quality services, are being achieved.

Strengthening Public Health Capacities and Services in Europe: A Framework for Action (Draft)
World Health Organization, Regional Office for Europe, 2011
Paper from the first meeting of the European Health Policy Forum, February 2011
Respectful Management of Serious Clinical Adverse Events
http://www.ihi.org/IHI/Results/WhitePapers/RespectfulManagementSeriousClinicalAEsWhitePaper.htm

Transforming Canadian Health Care through Consumer Engagement: The Key to Quality and System Innovation
Snowden, Anne, Shell, Jeremy and Leitch, L Kellie, Ivey Centre for Health Innovation and Leadership, March 2011

Transforming Community Services: Demonstrating and Measuring Achievement: Community Indicators for Quality Improvements
UK Department of Health, April 2011 introduces 43 indicators for quality improvement for voluntary, local use in a community setting.

READING LISTS
The following new or revised Reading Lists have been completed this month:
- Australian Health Reform
- Asset Planning
- eHealth
- Elder Abuse
- Health Funding
- Human Resources
- Mentoring
- Organisational Structure
- Performance Appraisal
- Performance Management
- Rural Health Services

Please email library@achsm.org.au if you would like a copy of a Reading List. These Lists are also available on the College website at http://www.achsm.org.au/Reading-Lists2.html

RURAL AND REMOTE HEALTH
Culture Shock and Healthcare Workers in Remote Indigenous Communities of Australia: What Do We Know and How Do We Measure it?
Muecke, A, Lenthall, Sue and Lindeman, Melissa, Rural and Remote Health, April 2011

Study Protocol: Evaluating the Impact of a Rural Australian Primary Health Care Service on Rural Health
Tham, Rachel and others, BMC Health Services Research, Vol. 11, March 2011
http://www.biomedcentral.com/1472-6963/11/52

THESES
Health Care Reform in NSW, Australia: A Qualitative Study of the Impact On, and Experiences Of, Senior Nurse Managers
Orrock, Marilyn, A thesis submitted for the degree of Doctor of Philosophy, The University of Sydney, January 2010 (Marilyn is a College member)
The purpose of this research was to explore the lived experiences of value tension and role conflict in the dual roles of senior nurse managers- as experienced registered nurses and as health service executives. However common, but unforeseen, findings were clustered around stories of high level executive bullying, public humiliation and psychological abuse suffered by all of the study's participants. This thesis is available from the Library to anyone who wishes to read it (of course, it is copyright).

WORKFORCE PLANNING
Bullying – Prevention and Management of Workplace Bullying in NSW Health
To assist managers to fulfil their obligations to eliminate or minimise the risk of bullying, and manage complaints relating to bullying; and provide staff with information on their rights and obligations where they make a complaint.

Hospital Churn and Casemix Instability: Implications for Planning and Educating the Nursing Workforce

National Health Workforce Innovation and Reform Strategic Framework for Action (Draft)
Health Workforce Australia, 2011
The Framework is intended to be a structure for thinking, planning and action that will support a sustainable health workforce in response to changing population health needs, demographics and technologies. http://www.hwa.gov.au/wir/strategy

A Technical Framework for Costing Health Workforce Intervention Schemes in Remote and Rural Areas
Zurn, Pascal and others, Human Resources for Health, Vol. 9 April 2011
http://www.human-resources-health.com/content/9/1/8/abstract

Copies of these articles are available from the Library at a small charge. The first article is $11.00 then $5.50 each additional article. All prices are inclusive of GST.

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